



Australian Government

SHBHBAS001 Provide shampoo and basin services

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to complete a range of hair services provided at the basin area including pre-service shampoos and treatments, and post treatment removal of residual colour and lightening products.

This unit applies to salon assistants who work in hairdressing or barber salons under close supervision and with guidance from more experienced or senior hairdressers or barbers. They use little judgement and follow instructions specified by the hairdresser or barber who has completed the client consultation and manages the client service. However, in a small salon, more senior hairdressers or barbers also undertake this function.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Basin Services

Unit Sector

Hairdressing

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Prepare for basin service.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1. Confirm service to be provided with client or supervising hairdresser or barber.
- 1.2. Select and apply wraps and towels to suit service and ensure client protection and safety.
- 1.3. Brush or comb through hair, note length and visually examine hair and scalp condition.
- 1.4. Identify any unusual scalp conditions and seek direction

- from supervisor.
- 1.5. Position client neck and head to ensure access to hair, scalp, forehead and nape and maintain client comfort and safety.
 - 1.6. Throughout service, minimise product waste and use water resources efficiently.
2. Shampoo and condition hair.
 - 2.1. Select shampoo and treatment products, according to hair and scalp type and condition, seeking advice as required.
 - 2.2. Adjust water temperature, flow and direction to suit client hair and stage in the service.
 - 2.3. Distribute shampoo evenly over hair and scalp using massage techniques.
 - 2.4. Rinse hair thoroughly to leave free of shampoo and squeeze out excess water.
 - 2.5. Apply, process and remove treatment products according to product instructions.
 - 2.6. Absorb excess water with towels and use large wide-tooth comb to untangle hair from underneath and from ends to roots.
 3. Remove processed colour products from hair.
 - 3.1. Use tepid water and massage techniques to emulsify processed product over hair, scalp, forehead and nape.
 - 3.2. Rinse hair and scalp thoroughly and evenly using tepid water to remove residual product.
 - 3.3. Apply and rinse shampoo once or twice according to product and supervisor instructions.
 - 3.4. Apply and remove post-treatment products according to product and supervisor instructions.
 - 3.5. Absorb excess water with towels and remove any colour stain on client forehead, nape or hairline.
 - 3.6. Use large wide-tooth comb to gently untangle hair from underneath and from ends to roots.
 4. Remove processed foils from hair.
 - 4.1. Confirm, with supervisor, order and method of foils removal.
 - 4.2. Use tepid water to emulsify and rinse non-foiled, coloured hair with minimal disturbance to position of foils.
 - 4.3. Loosen foils, gently rinse and remove product in foil using tepid water and avoiding stretch or damage to hair.
 - 4.4. Apply and remove post-treatment products according to product and supervisor instructions.
 - 4.5. Absorb excess water with towels and remove any colour stain on client forehead, nape or hairline.
 - 4.6. Use large wide-tooth comb to gently untangle hair from underneath and from ends to roots.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	interpret sometimes unfamiliar and detailed documents including organisational procedures, product instructions and safety data sheets.
Oral communication skills to:	ask open and closed probe questions and actively listen to clarify and confirm basin service instructions and check client comfort.
Planning and organising skills to:	logically sequence stages of preparation and service using supervisor instructions to guide activities.

Unit Mapping Information

SIHHBAS201A Perform shampoo and basin services

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>