



Australian Government

Assessment Requirements for SHBBRES003 Research and apply beauty industry information

Release: 1

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Modification History

Supersedes and is not equivalent to SHBBRES001 Research and apply beauty industry information.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- access and interpret information to update knowledge of the beauty industry from at least three credible sources
- use credible sources to access and interpret information on key points on the following, and share with colleagues to improve knowledge of the beauty industry, current trends and workplace requirements:
 - career opportunities within the industry
 - environmental issues and requirements
 - industrial relations issues
 - industry expectations of employees
 - industry working conditions
 - relationship between other related industries
 - new products, technology, techniques and services
 - work ethic required to work in the industry
- source plain English information on state or territory, or local council legislation, regulations and requirements, and ethical issues as they relate to working in the beauty industry for each of the following:
 - consumer protection and trade practices
 - duty of care
 - hygiene
 - work health and safety.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- credible sources of information on the beauty industry relevant to own work activities
- career pathways within the beauty industry
- relationships between the beauty industry and other related industries
- industry expected work ethic and expectations of employees in the beauty industry

- role, services and support provided by trade unions, employer groups and professional associations relevant to own work in the beauty industry
- environmental responsibilities of businesses and employees in the beauty industry in relation to own practice:
 - energy and water conservation
 - recycling
 - waste minimisation
- legal and ethical issues applicable to own day-to-day work activities in the beauty industry as detailed in organisational procedures and processes:
 - advertising
 - anti-discrimination
 - confidentiality
 - consumer protection
 - duty of care
 - equal employment opportunity
 - health and hygiene
 - insurance
 - licensing
 - overbooking
 - pricing
 - privacy
 - product recommendations
 - training
 - workplace relations
- purpose and impact on self, colleagues and day-to-day work activities in the beauty industry of key applicable requirements of national and state or territory legislation and regulations:
 - anti-discrimination
 - Australian consumer law
 - duty of care
 - equal employment opportunity
 - hygiene
 - work health and safety
 - workers compensation
 - workplace relations.

Assessment Conditions

Skills can be demonstrated in a classroom environment.

Assessment must ensure use of:

- beauty industry information sources:

- trade journals or magazines
- industry contacts, mentors or advisors
- computers
- internet
- industry media.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>