



Australian Government

SHBBHRS010 Provide waxing services

Release: 1

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Modification History

Supersedes and is not equivalent to SHBBHRS001 Provide waxing services.

Application

This unit describes the performance outcomes, skills and knowledge required to provide waxing services to remove unwanted facial and body hair.

It requires the ability to consult with clients to select suitable wax products to provide waxing services. The waxing service can be a single service or form part of a series of services.

This unit applies to beauticians and beauty therapists who work in beauty or hair removal salons. In this environment they work as part of a team and make independent decisions within a defined range.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Hair Reduction Services

Unit Sector

Beauty

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Establish client priorities.
 - 1.1. Access and review client treatment plan if available.
 - 1.2. Discuss with client waxing requirements and areas of skin and hair growth requiring treatment.
 - 1.3. Identify contraindications to waxing service, and refer client to appropriate professional as required.
 - 1.4. Explain treatment sequence and factors that may restrict treatment.
 - 1.5. Confirm required treatment, develop or update treatment plan, obtain client consent and record details.
2. Prepare for waxing service.
 - 2.1. Prepare service area and equipment.
 - 2.2. Present self, according to organisational policy.
 - 2.3. Select waxing products according to plan.
 - 2.4. Ensure own posture and position is correct to minimise fatigue and risk of injury to self and client throughout waxing service.
 - 2.5. Prepare client, and clean and prepare skin area to be waxed.
 - 2.6. Use energy, water and other resources efficiently during preparation and subsequent treatment process.
3. Apply wax to waxing area.
 - 3.1. Test wax temperature, adjust as required and maintain for the duration of waxing service.
 - 3.2. Apply and remove hot or strip wax to remove unwanted hair.
 - 3.3. Ensure all wax product is removed from skin and use tweezers to remove remaining unwanted hair as required.
 - 3.4. Ensure maximum client comfort and modesty throughout waxing service.
 - 3.5. Monitor client reactions and responses and adjust waxing service as required.
 - 3.6. Apply aftercare product to minimise any post treatment skin reactions.
 - 3.7. Comply with health and hygiene regulations and requirements.
 - 3.8. Maintain cultural sensitivity, maturity and confidentiality throughout service.
 - 3.9. Recognise and respect the client's social, cultural and spiritual differences and uphold their rights.

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| 4. Review waxing service and provide post service advice. | 4.1. Evaluate waxing service with client.
4.2. Record outcomes on client treatment plan for future reference.
4.3. Provide aftercare advice and recommend products and future services.
4.4. Update treatment plan and records and rebook client as required. |
| 5. Clean service area. | 5.1. Clean service area, equipment and surfaces according to organisational policies and procedures.
5.2. Replenish service area in preparation for next service.
5.3. Dispose of general waste, waste hair and wax to minimise negative environmental impacts according to organisational policies and procedures. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	interpret, and follow manufacturer instructions and safety data sheets for safe use of cleaning and treatment products and equipment.
Numeracy skills to:	calculate treatment times, product quantities and price of treatment.
Technology skills to:	- use client software to update client notes, rebook future treatments, record stock data and product purchases - safely use and maintain electrical equipment.

Unit Mapping Information

Supersedes and is not equivalent to SHBBHRS001 Provide waxing services.

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>

