



Australian Government

Assessment Requirements for SHBBHRS002 Provide female intimate waxing services

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- communicate, follow and adjust treatment plan to provide five intimate waxing services for female clients as follows, ensuring maximum hair removal:
 - full
 - partial
 - basic shape
- design, record and maintain treatment plans and records for each of these clients specifying details of:
 - client feedback
 - contraindications
 - products used
 - hair and skin analysis
 - treatment outcomes
 - patch test reaction
 - relevant medical history and medications
 - waxing service performed
 - aftercare recommendations and advice
- apply and adjust the following work techniques to female intimate waxing services:
 - stretching and supporting the skin
 - speed, direction and angle of wax removal
- maintain cultural sensitivity, maturity and confidentiality throughout service
- present self, according to organisational policy
- comply with health and hygiene regulations and requirements
- clean, prepare and maintain service area according to organisational policy.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- state or territory and local health and hygiene regulations and requirements relevant to the provision of waxing services

- age at which an individual is classed as a minor according to relevant federal, state or territory legislation and why minors must only be treated with informed and signed parental or guardian consent
- infectious disease transmission routes and prevention of infection transmission as it relates to intimate waxing services
- infection control procedures and application of standard precautions as they apply to the provision of waxing services
- organisational policies and procedures as they apply to the provision of waxing services:
 - client record management
 - equipment use and maintenance
 - incident reporting
 - personal hygiene and presentation
 - presentation of treatment area
 - waste disposal
 - work health and safety
- scope of practice:
 - when to refer clients to other practitioners
 - importance of not stating a diagnosis of a contraindication
 - when to refuse unsuitable clients
- techniques that minimise risk of client misinterpreting operator behaviour and actions
- strategies for dealing with client behaviour that breaches professional status of treatment
- importance of client self-cleansing of female intimate waxing treatment prior to performing waxing service
- basic anatomy and terminology of female genitalia
- structural features of hair and hair follicles:
 - hair shaft
 - layers of hair
 - hair root and follicle
- stages of hair growth cycle and relationship to hair removal:
 - anagen
 - catagen
 - telogen
- hair growth patterns
- common hair disorders
- velus hair type:
 - terminal
- factors effecting hair growth:
 - hormonal
 - hereditary
 - drugs and chemicals
- variations to hair growth cycle and patterns in female intimate area

- variations to skin biology and appearance in female intimate area and implications for treatment and infection control
- the need for psychological sensitivity required when conducting female intimate waxing
- formulation of waxes
- function and action of wax ingredients
- relevance and importance of clearly explaining the following to clients:
 - contraindications
 - contra-actions
 - skin sensitivity during menstruation
- contraindications that:
 - prevent treatment but will not require medical referral:
 - heat rash
 - known allergies to wax products or ingredients
 - scar tissue less than six months old
 - sunburn
 - thin or fragile skin
 - prevent treatment
 - contagious skin disease
 - oedema
 - pubic lice
 - sexually transmitted infections
 - urinary infections
 - restrict treatment:
 - external haemorrhoids
 - infected ingrown hairs
 - moles
 - skin tags
- adverse effects to female intimate waxing and required action steps:
 - abrasions
 - allergic reactions
 - blood spots
 - broken hair
 - bruising
 - excessive erythema
 - skin irritation
 - skin trauma
- after service and home care advice relevant to female intimate waxing services:
 - avoidance of activities which may cause contra-actions
 - prevention of ingrown hairs and infection
 - personal hygiene

- recommended products and future treatments
- intimate waxing equipment and products:
 - ingredients and composition of waxing products
 - soothing products to reduce skin irritation
 - use of shaping templates
 - use of hot wax, warm wax and sugar wax
 - suitability of products according to hair type
 - application and removal of waxing products
 - direction of application and speed of removal
- sustainable operating procedures for the conservation of product, water and power
- aftercare advice, products and future treatments to maintain client treatment objectives.

Assessment Conditions

Skills must be demonstrated in a beauty industry environment; this can be:

- a beauty industry workplace or
- a simulated beauty workplace set up for the purpose of skills assessment, that provides services to paying members of the public.

Assessment must ensure access to:

- paying female clients, both new and regular, with different intimate waxing requirements, who have the expectation that the services provided reflect those of a commercial business
- hand washing facilities:
 - basin
 - hot and cold running water
 - liquid soap
 - single use towels or hand dryer
- relevant workplace documentation:
 - blank client records
 - organisational policies and procedures relevant to the provision of waxing services
 - manufacturer instructions and safety data sheets
 - product instructions and safety data sheets.

Assessment must ensure use of:

- cleaning and disinfection products
- client gowns or covers
- disposable single use wax applicators and strips
- disposable sheeting
- disposable g-string
- hot and strip wax

- temperature controlled wax pots
- tweezers
- client gowns or covers
- pre and aftercare products from a comprehensive professional range
- individual workstation consisting of:
 - treatment table with safe working access at both ends and sides
 - individual electricity supply
 - magnifying lamp
 - stable wax pot bench or trolley
- personal protective equipment:
 - disposable gloves
 - aprons
- treatment towels or linen, or disposable linen.

Assessment activities that allow the individual to:

- provide female intimate waxing within commercially realistic speed, timing and productivity
- demonstrate competency in an environment reflective of real work situations
- manage tasks and contingencies in the context of the job role.

Assessors must satisfy the Standards for Registered Training Organisation's requirements for assessors and:

- hold a qualification as a beautician or beauty therapist
- have worked as a beautician or beauty therapist for at least three years where they have applied the skills and knowledge of this unit of competency.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>