



Australian Government

SHBBFAS004 Provide lash and brow services

Release: 1

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Modification History

Supersedes and is not equivalent to SHBBFAS001 Provide lash and brow services.

Application

This unit describes the performance outcomes, skills and knowledge required to provide lash and brow services that include shaping and colouring.

It requires the ability to consult with clients, and select suitable products and equipment required to perform lash and brow services. Lash and brow services can be an individual treatment or form part of a series of treatments.

This unit applies to beauticians and beauty therapists who work in beauty salons and spas. In this environment they make routine decisions within a defined range guided by manufacturer information and organisational policies and procedures.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Facial Services

Unit Sector

Beauty

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Establish client priorities.
 - 1.1. Access and review client treatment plan if available.
 - 1.2. Confirm lash or brow requirements with client.
 - 1.3. Perform a patch test according to manufacturer instructions and identify skin reactions.
 - 1.4. Identify contraindications to service, and refer client to appropriate professional, as required.
 - 1.5. Explain service sequence and factors that may restrict treatment.
 - 1.6. Confirm revised treatment plan, record updates and obtain client consent.
2. Prepare for lash and brow service.
 - 2.1. Prepare treatment area and equipment.
 - 2.2. Present self, according to organisational policy.
 - 2.3. Prepare client and select products.
 - 2.4. Comply with health and hygiene regulations and requirements.
 - 2.5. Use energy, water and other resources efficiently during preparation and subsequent service process.
3. Chemically treat eyelashes and eyebrows.
 - 3.1. Cleanse eye area to thoroughly remove eye make-up.
 - 3.2. Perform chemical treatment procedure according to manufacturer instructions and treatment plan.
 - 3.3. Apply post-treatment product according to manufacturer instructions.
4. Shape eyebrows.
 - 4.1. Cleanse eyebrows and surrounding area to thoroughly remove make-up.
 - 4.2. Discuss with client and select method of brow shaping to be used.
 - 4.3. Prepare materials and equipment ready for brow shaping.
 - 4.4. Apply selected method safely and hygienically and shape eyebrows.
 - 4.5. Finalise and tidy eyebrow shape to meet client preference.
 - 4.6. Cleanse area and remove any remaining product.
 - 4.7. Apply aftercare product according to manufacturer instructions.

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| 5. Tint eyelashes and eyebrows. | 5.1. Select type and colour of tint to suit client's skin colour, preference and treatment plan.
5.2. Cleanse eye area to thoroughly remove eye make-up.
5.3. Apply pads and product to protect areas surrounding lash or brow to be tinted.
5.4. Mix tint according to manufacturer instructions and treatment plan.
5.5. Apply tint according to desired shape and colour and remove after required time.
5.6. Cleanse area thoroughly and remove any remaining tint or product.
5.7. Apply post-treatment product according to manufacturer instructions. |
| 6. Review service and provide post service advice. | 6.1. Evaluate service with client.
6.2. Record outcomes of service on client treatment plan.
6.3. Provide aftercare advice and recommend products and future treatments.
6.4. Rebook client for future treatment as required. |
| 7. Clean service area. | 7.1. Clean service area, equipment and surfaces according to organisational policies and procedures.
7.2. Restock equipment and products in preparation for next treatment.
7.3. Dispose of general waste to minimise negative environmental impacts according to organisational policies and procedures. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS

DESCRIPTION

Reading skills to:

- interpret and follow manufacturer instructions for safe use of products and equipment.

- Oral communication skills to:
- use open and closed probe questions to clarify and confirm client requirements.
- Numeracy skills to:
- calculate product quantities and prices
 - calculate tint ingredient quantities, ratios and timing according to manufacturer's instructions and required outcomes.
- Initiative and enterprise skills to:
- identify and take opportunities to sell additional products and services.
- Technology skills to:
- use client software to update client notes, rebook future treatments, record stock data and product purchases.

Unit Mapping Information

Supersedes and is not equivalent to SHBBFAS001 Provide lash and brow services.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>