



Australian Government

SHBBFAS004 Provide lash and brow services

Release: 1

SHBBFAS004 Provide lash and brow services

Modification History

Supersedes and is not equivalent to SHBBFAS001 Provide lash and brow services.

Application

This unit describes the performance outcomes, skills and knowledge required to provide lash and brow services that include shaping and colouring.

It requires the ability to consult with clients, and select suitable products and equipment required to perform lash and brow services. Lash and brow services can be an individual treatment or form part of a series of treatments.

This unit applies to beauticians and beauty therapists who work in beauty salons and spas. In this environment they make routine decisions within a defined range guided by manufacturer information and organisational policies and procedures.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Facial Services

Unit Sector

Beauty

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Establish client priorities.
 - 1.1. Access and review client treatment plan if available.
 - 1.2. Confirm lash or brow requirements with client.
 - 1.3. Perform a patch test according to manufacturer instructions and identify skin reactions.
 - 1.4. Identify contraindications to service, and refer client to appropriate professional, as required.
 - 1.5. Explain service sequence and factors that may restrict treatment.
 - 1.6. Confirm revised treatment plan, record updates and obtain client consent.
2. Prepare for lash and brow service.
 - 2.1. Prepare treatment area and equipment.
 - 2.2. Present self, according to organisational policy.
 - 2.3. Prepare client and select products.
 - 2.4. Comply with health and hygiene regulations and requirements.
 - 2.5. Use energy, water and other resources efficiently during preparation and subsequent service process.
3. Chemically treat eyelashes and eyebrows.
 - 3.1. Cleanse eye area to thoroughly remove eye make-up.
 - 3.2. Perform chemical treatment procedure according to manufacturer instructions and treatment plan.
 - 3.3. Apply post-treatment product according to manufacturer instructions.
4. Shape eyebrows.
 - 4.1. Cleanse eyebrows and surrounding area to thoroughly remove make-up.
 - 4.2. Discuss with client and select method of brow shaping to be used.
 - 4.3. Prepare materials and equipment ready for brow shaping.
 - 4.4. Apply selected method safely and hygienically and shape eyebrows.
 - 4.5. Finalise and tidy eyebrow shape to meet client preference.
 - 4.6. Cleanse area and remove any remaining product.
 - 4.7. Apply aftercare product according to manufacturer instructions.

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| 5. Tint eyelashes and eyebrows. | <ul style="list-style-type: none">5.1. Select type and colour of tint to suit client's skin colour, preference and treatment plan.5.2. Cleanse eye area to thoroughly remove eye make-up.5.3. Apply pads and product to protect areas surrounding lash or brow to be tinted.5.4. Mix tint according to manufacturer instructions and treatment plan.5.5. Apply tint according to desired shape and colour and remove after required time.5.6. Cleanse area thoroughly and remove any remaining tint or product.5.7. Apply post-treatment product according to manufacturer instructions. |
| 6. Review service and provide post service advice. | <ul style="list-style-type: none">6.1. Evaluate service with client.6.2. Record outcomes of service on client treatment plan.6.3. Provide aftercare advice and recommend products and future treatments.6.4. Rebook client for future treatment as required. |
| 7. Clean service area. | <ul style="list-style-type: none">7.1. Clean service area, equipment and surfaces according to organisational policies and procedures.7.2. Restock equipment and products in preparation for next treatment.7.3. Dispose of general waste to minimise negative environmental impacts according to organisational policies and procedures. |

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS

DESCRIPTION

Reading skills to:

- interpret and follow manufacturer instructions for safe use of products and equipment.

- Oral communication skills to:
- use open and closed probe questions to clarify and confirm client requirements.
- Numeracy skills to:
- calculate product quantities and prices
 - calculate tint ingredient quantities, ratios and timing according to manufacturer's instructions and required outcomes.
- Initiative and enterprise skills to:
- identify and take opportunities to sell additional products and services.
- Technology skills to:
- use client software to update client notes, rebook future treatments, record stock data and product purchases.

Unit Mapping Information

Supersedes and is not equivalent to SHBBFAS001 Provide lash and brow services.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>

Assessment Requirements for SHBBFAS004 Provide lash and brow services

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Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- provide eight lash and brow treatments to clients suitable for the established client treatment objectives that together include at least three or more of the following services:
 - eyebrow shape
 - eyebrow tint
 - eyelash tint
 - eyelash lift
- design, record and maintain treatment plan and records for each of these clients specifying the details of:
 - adverse effects
 - contraindications
 - eyebrow shape
 - products used
 - service provided
 - skin sensitivity
 - service outcomes.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- state or territory and local health and hygiene regulations and requirements relevant to lash and brow services
- organisational policies and procedures relevant to lash and brow services:
 - difference between cleaning, disinfection and sterilisation
 - benefits of chemical and physical disinfection
 - methods of cleaning, disinfection and sterilisation
 - infection control procedures
 - when to sterilise tweezers
- infection control procedures relevant to lash and brow services:
 - difference between cleaning, disinfection and sterilisation

- benefits of chemical and physical disinfection
- methods of cleaning, disinfection and sterilisation
- infection control procedures
- when to sterilise tweezers
- infection control procedures and application of standard precautions as they apply to providing lash and brow services
- scope of practice of when to refer client to other practitioners
- organisational policies and procedures:
 - client record management
 - equipment use and maintenance
 - incident reporting
 - linen use and laundry procedures
 - personal hygiene and presentation
 - presentation of treatment area
 - waste disposal
 - work health and safety
- simplified cross section of skin
- hair structure and growth:
 - hair growth cycle and relationship to hair removal:
 - anagen stage
 - catagen stage
 - telogen stage
 - hair growth patterns
 - hair types:
 - vellus
 - terminal
 - factors effecting hair growth:
 - hormonal
 - hereditary
 - drugs and chemicals
 - effects of waxing and tweezing on hair
 - histology of hair
- methods of shaping brows:
 - waxing
 - threading
 - tweezing
- features and safe use of lash and brow products:
 - wax
 - bleaching agents
 - dyes and tints

- perming rods
- perming solution and neutraliser
- contraindications and their relationship to lash and brow services:
 - acne
 - allergies to products
 - infection in the eye or the eye area
 - bacterial, fungal, parasitic and viral infections
 - rashes
 - skin allergies
- appearance, causes and required action steps for the following skin reactions to lash and brow services:
 - eye inflammation
 - infections of eye or surrounding area
 - spotting on skin
 - hive like reactions
 - ingrown hair
 - infection of hair follicle
- sustainable operating procedures for the conservation of product, water and power
- aftercare advice, products and future treatments to maintain client treatment objectives.

Assessment Conditions

Skills must be demonstrated in a beauty industry environment; this can be:

- a beauty industry workplace or
- a simulated beauty workplace set up for the purpose of skills assessment, that provides services to paying members of the public.

Assessment must ensure access to:

- paying clients with different lash and brow requirements, who have the expectation that the services provided reflect those of a commercial business
- hand washing facilities:
 - basin
 - hot and cold running water
 - liquid soap
 - single use towels or hand dryer
- relevant workplace documentation:
 - blank client records
 - organisational policies and procedures relevant to lash and brow services
 - safety data sheets for cleaning products.

Assessment must ensure use of:

- cleaning and disinfection products and equipment

- disposable wax applicators
- hot and strip wax products from comprehensive and professional product range
- hot wax pots
- tweezers
- wax strips
- lash lift equipment:
 - lash isolating tool
 - under eye pads
 - silicone perming rods
 - perming solution and neutraliser
- individual work station consisting of:
 - treatment table with safe working access at both ends and sides
 - individual electricity supply
 - magnifying lamp
 - operator chair
 - trolley for products, bowls and equipment
- personal protective equipment:
 - disposable gloves
 - aprons
- tints from comprehensive and professional product range
- treatment towels or linen, or disposable linen.

Assessment activities that allow the individual to:

- provide lash and brow services within commercially realistic speed, timing and productivity
- demonstrate competency in an environment reflective of real work situations
- manage tasks and contingencies in the context of the job role.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors and:

- hold a qualification as a beautician or beauty therapist
- have worked as a beautician or beauty therapist for at least three years where they have applied the skills and knowledge of this unit of competency.

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