



**Australian Government**

# **SHB20121 Certificate II in Retail Cosmetics**

**Release 1**

# SHB20121 Certificate II in Retail Cosmetics

## Modification History

Supersedes and is not equivalent to SHB20116 Certificate II in Retail Cosmetics.

## Qualification Description

This qualification reflects the role of retail sales personnel involved in a defined range of tasks to sell and demonstrate beauty or cosmetic products. They follow known routines and procedures, and work under direct supervision.

This qualification provides a pathway to work as a retail sales consultant in any business that sells beauty or cosmetic products and services. This can include beauty and hairdressing salons, retail outlets and department stores.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

## Entry Requirements

There are no entry requirements for this qualification.

## Packaging Rules

15 units must be completed:

- 9 core units
- 6 elective units, consisting of:
  - 1 unit from Group A: Infection control
  - 5 elective units, consisting of:
    - at least 3 units from Group B: General electives
    - up to 2 units from the list below, elsewhere in the SHB Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

**Note: Units marked with an \*asterisk include one or more prerequisite units of competency. Please refer to each individual unit for details of prerequisites.**

### Core units

SHBBCCS004 Demonstrate retail skin care products

SHBBCCS005 Advise on beauty products and services

SHBBMUP009	Design and apply make-up
SHBXCCS007	Conduct salon financial transactions
SHBXIND003	Comply with organisational requirements within a personal services environment
SHBXIND005	Communicate as part of a salon team
SHBXWHS003	Apply safe hygiene, health and work practices
SIRXIND003	Organise personal work requirements
SIRXOSM002	Maintain ethical and professional standards when using social media and online platforms

### **Elective units**

#### **Group A: Infection control**

HLTINF005	Maintain infection prevention for skin penetration treatments
SHBBINF002	Maintain infection control standards

#### **Group B: General elective units**

BSBSUS211	Participate in sustainable work practices
SHBBRES003	Research and apply beauty industry information
SHBBSKS006	Pierce ear lobes
SIRRINV001	Receive and handle retail stock
SIRRMER001	Produce visual merchandise displays
SIRXOSM003*	Use social media and online tools

## **Qualification Mapping Information**

Supersedes and is not equivalent to SHB20116 Certificate II in Retail Cosmetics.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>