



Australian Government

RIIQUA201D Maintain and monitor site quality standards

Release: 3

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Modification History

Release	Comment
1	This unit replaces RIIQUA201A Maintain and monitor site quality standards
2	Editorial corrections
3	Required frequency and volume of evidence amended in Performance evidence. Substantial amendments made in Assessment Conditions field, including: references to Industry Sectors, assessor and subject matter expert experience requirements, how assessment should be conducted and what it should confirm.

Application

This unit describes a participant's skills and knowledge required to maintain and monitor site quality standards in the Resources and Infrastructure Industries.

This unit is appropriate for those working in operational roles.

No licensing or certification requirements apply to this unit at the time of publication.

Elements and Performance Criteria

1 Plan, prepare for quality work outcomes	1.1 Access, interpret and apply quality standards and ensure the work activity is compliant 1.2 Identify and agree on performance indicators for own work 1.3 Plan and prepare for work to achieve quality standards 1.4 Complete work within time, quality, cost and productivity parameters
2 Apply quality systems to own work	2.1 Carry out work to meet quality standards 2.2 Adjust performance indicators to meet changing circumstances that affect quality standard requirements 2.3 Suggest procedure improvements to others for continuous improvement quality standards 2.4 Take corrective actions to improve work outcomes 2.5 Complete quality documentation

3 Monitor and report quality standards	3.1 Monitor quality of outputs and identify non-compliance 3.2 Prepare written records of quality outputs and report non-compliance 3.3 Monitor work processes, report incidents apply local risk control processes to minimise quality non-compliance 3.4 Communicate variation to quality outputs and standards to others
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Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit. Further information is available in the Resources and Infrastructure Industry Training Package Companion Volume.

Unit Mapping Information

RIIQUA201A Maintain and monitor site quality standards

Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=88a61002-9a21-4386-aaf8-69c76e675272>

Assessment Requirements for RIIQUA201D Maintain and monitor site quality standards

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Performance Evidence

Evidence is required to be collected that demonstrates a candidate's competency in this unit. Evidence must be relevant to the roles within this sector's work operations and satisfy all of the requirements of the performance criteria of this unit and include evidence that the candidate:

- locates and applies relevant legislation, documentation, policies and procedures
- demonstrates completion of the monitoring and maintenance of site quality standards that safely, effectively and efficiently meets all of the required outcomes on more than one (1) occasion including:
 - organising work activities to comply with site quality standards
 - identifies and agrees on performance indicators
 - completes work within set parameters
 - recommends and communicates continuous improvements to quality standards
 - processes quality written documentation
 - monitors work processes, reports incidents and applies local risk processes

Knowledge Evidence

The candidate must demonstrate knowledge of maintaining and monitoring site quality standards through:

- accessing, interpreting and applying the organisation and site requirements and procedures
- work healthy and safety
- maintaining the standards for site/enterprise quality systems and processes
- performing work planning processes

- technical and operational capability and limitations of resources and workplace equipment being used
- applying reporting procedures

Assessment Conditions

- An assessor of this unit must satisfy the requirements of the NVR/AQTF or their successors; and Industry regulations for certification and licensing; and,
- this unit is best assessed in the context of this sector's work environment;
- this unit must be assessed in compliance with relevant legislation/regulation and using policies, procedures, processes and operational manuals directly related to the industry sector for which it is being assessed; and,
- assessment may be conducted in conjunction with the assessment of other Units of Competency; and,
- assessment must confirm consistent performance can be applied in a range of relevant workplace circumstances; and,
- assessors must demonstrate the performance evidence, and knowledge evidence as outlined in this Unit of Competency, and through the minimum years of current* work experience specified below in an Industry sector relevant to the outcomes of the unit; or,
- where the assessor does not meet experience requirements a co-assessment or partnership arrangement must exist between the qualified assessor and an Industry subject matter expert. The Industry subject matter expert should hold the unit being assessed (or an equivalent unit) and/or demonstrate equivalence of skills and knowledge at the unit level. An Industry technical expert must also demonstrate skills and knowledge from the minimum years of current work experience specified below in the Industry sector, including time spent in roles related to the unit being assessed; and,
- assessor and Industry subject matter expert requirements differ depending on the Australian Qualifications Framework Level (AQF) of the qualification being assessed and/or Industry Sector as follows:

Industry sector	AQF** Level	Required assessor or Industry subject matter expert experience
Drilling, Metalliferous Mining, Coal Mining, Extractive (Quarrying) and Civil Construction	1	1 Year
	2	2 Years
Drilling, Coal Mining and Extractive (Quarrying)	3-6	3 Years
Metalliferous Mining and Civil Construction	3-6	5 Years
Other sectors	Where this Unit is being assessed outside of the Resources and Infrastructure Sectors assessor and/or Industry subject matter expert experience should be in-line with industry	

	standards for the sector in which it is being assessed and where no Industry standard is specified should comply with any relevant regulation.
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*Assessors can demonstrate current work experience through employment within Industry in a role relevant to the outcomes of the Unit; or, for external assessors this can be demonstrated through exposure to Industry by conducting frequent site assessments across various locations.

**Where a unit is being delivered outside of a Qualification the first numeric character in the Unit code should be considered to indicate the AQF level

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