



Australian Government

**RGRROP408 Perform duties of betting
supervisor or steward at greyhound or
horse race meetings**

Release: 1

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Modification History

Release	Comments
Release 1	This version released with RGR Racing and Breeding Training Package Version 2.0.

Application

This unit of competency describes the skills and knowledge required to perform the duties related to betting ring and internet wagering activity of a betting supervisor at race meetings.

The unit applies to authorised racing officials who apply high-level mathematical skills to effectively monitor and interpret wagering information associated with greyhound, harness or thoroughbred race meetings.

Greyhound, harness and thoroughbred racing are strictly regulated throughout Australia. All stewards are appointed under the rules of racing by the relevant controlling body or Principal Racing Authority (PRA). Users are advised to check with the relevant PRA for requirements.

No occupational licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Racing performance (ROP)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Gather information relating to market prices and fluctuations	1.1 Interpret previous race performance of greyhounds or horses 1.2 Determine the expected form of the racing greyhounds or horses

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	1.3 Collect, interpret and report betting information to stewards 1.4 Monitor, note and report fluctuations and anomalies in prices to stewards prior to race 1.5 Monitor bookmakers' telephone calls 1.6 Monitor internet wagering activity 1.7 Observe activities in betting ring and surrounds
2. Mediate in betting disputes	2.1 Clarify wagering disputes 2.2 Investigate wagering disputes according to the rules of racing and legislative requirements 2.3 Resolve or refer wagering disputes to stewards
3. Inspect betting ledgers and other records of transactions	3.1 Compare accepted wagers with legislative requirements 3.2 Review bookmakers' ledgers and other records for compliance with rules of racing and legislative requirements 3.3 Compile and present evidence of suspected non-compliance by bookmakers or their employees to chief steward or other designated personnel 3.4 Seize and receipt ledgers and other documentation for further investigation if non-compliance is suspected

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Read and interpret wagering information and other racing documentation and rules of racing
Writing	Provide clear and concise reports on race performance using industry-recognised language
Numeracy	Perform mathematical calculations to interpret complex wagering and financial information, and record results

Skill	Description
Oral communication	Report to racing officials in a clear and concise manner on race and wagering performance
Navigate the world of work	Take full responsibility for following policies and procedures, rules of racing and legislative requirements, identifying organisational implications of new legislation or regulation
Interact with others	Manage conflict through the recognition of contributing factors and by implementing strategies to resolve conflict
Get the work done	- Use the main features and functions of digital tools to complete work tasks and access information on wagering and race performance - Use observation skills effectively to monitor activities in betting ring and surrounds

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
RGRROP408 Perform duties of betting supervisor or steward at greyhound or horse race meetings	RGRROP408A Perform duties of betting supervisor or steward at greyhound or horse race meetings	Updated to meet Standards for Training Packages. Minor changes to performance criteria for clarity.	Equivalent unit

Links

Companion Volumes, including Implementation Guides, are available at VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5c4b8489-f7e1-463b-81c8-6ecce6c192a0>

Assessment Requirements for RGRROP408 Perform duties of betting supervisor or steward at greyhound or horse race meetings

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Performance Evidence

An individual demonstrating competency in this unit must satisfy all of the elements and performance criteria of this unit. There must be evidence that the individual has performed the duties of betting supervisor or steward for at least two greyhound or horse race meetings, including for each:

- compiled and interpreted betting information and fluctuations
- monitored betting and wagering activity
- mediated betting disputes according to racing protocols and rules of racing
- analysed and interpreted bookmakers' ledgers, totalisator and other systems
- implemented the requirements, procedures and instructions that apply to monitoring wagering activity.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- roles of racing industry personnel, including bookmakers, clerks and stewards
- rules of racing and legislative requirements relating to laying of bets, including:
 - rights and obligations of punters
 - bookmakers and other suppliers of wagering products
 - managing non-compliance
 - procedures for managing conflict and handling wagering disputes
- organisational policies and procedures and industry terminology relating to race meeting wagering
- effects of race-related activity on betting and wagering, including:
 - race incidents on animal performance
 - track conditions and ratings
 - course layout and rail placement

- wagering trends, including odds fluctuations and unusual betting patterns
- protocols and procedures for communicating with stewards, and licensed and other racing industry personnel and the public, including:
 - presenting evidence
 - reporting irregularities and problems
- types of documentation and interpretation maintained by bookmakers
- equipment and systems used in work role, and procedures for its operation and maintenance.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - race administration offices and race meetings
- resources, equipment and materials:
 - materials and equipment relevant to assessing individual's ability to supervise, interpret and analyse wagering activity
- specifications:
 - work instructions and related documentation
- relationships (internal and/or external):
 - opportunities to demonstrate mediation skills in real or simulated wagering disputes with others.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

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