



Australian Government

Department of Education, Employment and Workplace Relations

PUAPOLIM001A Assist police with members of a culturally specific community

Revision Number: 3

PUAPOLIM001A Assist police with members of a culturally specific community

Modification History

PUAPOLIM001A Release 3: Unit Descriptor revised.

PUAPOLIM001A Release 2: Layout adjusted. No changes to content.

PUAPOLIM001A Release 1: Primary release.

Unit Descriptor

This unit covers the competency required to use own cultural identity and knowledge to further organisational purposes in an operational setting in accordance with organisational policies and guidelines.

Similar functions specifically for Aboriginal or Torres Strait Islander officers are covered in separate units.

This unit replaces PUAPLO001B Assist police with members of a culturally specific community.

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of publication.

Application of the Unit

This unit applies to a specialist officer whose own cultural identity and knowledge is used to further organisational purposes in line with organisational policies and guidelines.

Licensing/Regulatory Information

Not applicable.

Pre-Requisites

Not applicable.

Employability Skills Information

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a Unit of Competency.

Performance Criteria describe the required performance needed to demonstrate achievement of the element. Where ***bold italicised*** text is used, further information is detailed in the Range Statement. Assessment of performance is to be consistent with the Evidence Guide.

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
1. Assist in maintaining a police presence	1.1 Positive presence is maintained in interaction with community 1.2 Cultural identity is accepted and used to facilitate interaction with community 1.3 All actions taken are consistent with assigned powers and organisational guidelines
2. Assist in communication with members of a culturally specific community	2.1 Advice is given on cultural issues affecting police and members of a <i>culturally specific community</i> 2.2 Particular misunderstandings in communication between other police and members of a culturally specific community are identified and resolved 2.3 Interpreting and translating assistance is provided subject to organisational guidelines
3. Consult with respected members and organisations of a culturally specific community	3.1 Problems in police relations with a culturally specific community are identified and discussed 3.2 Crime and social disorder concerns of the community are identified and reported to supervisors 3.3 Community suggestions are elicited and reported back to supervisors 3.4 Police service strategies are explained and feedback is reported to supervisors
4. Advise members of the organisation on cultural factors	4.1 Relevant cultural protocols are explained 4.2 Appropriate communications channels are identified 4.3 Community decision-making practices are explained and the roles of key groups and organisations are identified 4.4 Strategies are suggested to achieve service objectives while respecting cultural differences

Required Skills and Knowledge

This describes the essential skills and knowledge and their level, required for this unit.

Required Skills

- make oral and/or written presentations

Required Knowledge

- culturally specific community social and political structure
- organisational policies and guidelines (such as relevant legislation; operational, corporate and strategic plans; operational performance standards; operational policies and procedures; organisational personnel and occupational health and safety practices and guidelines; organisational quality standards; organisation's approach to environmental management and sustainability)

Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the Performance Criteria, Required Skills and Knowledge, the Range Statement and the Assessment Guidelines for this Training Package.

Critical aspects for assessment and evidence required to demonstrate competency in this unit

Assessment must confirm the ability to:

- perform a range of comprehensive consultations
- establish a respectful police presence
- use cultural knowledge in dealing with problems
- maintain social order.

Consistency in performance

Competency should be demonstrated over time in a range of actual or simulated workplace environments.

Context of and specific resources for assessment

Context of assessment

Competency should be assessed over time in a range of actual or simulated workplace environments.

Specific resources for assessment

There are no specific resource requirements for this unit.

Method of assessment

In a public safety environment assessment is usually conducted via direct observation in a training environment or in the workplace via subject matter supervision and/or mentoring, which is typically recorded in a competency workbook.

Assessment is completed using appropriately qualified assessors who select the most appropriate method of assessment.

Assessment may occur in an operational environment or in an industry-approved simulated work environment.

Forms of assessment that are typically used include:

- direct observation
- interviewing the candidate
- journals and workplace documentation
- third party reports from supervisors
- written or oral questions.

Range Statement

The Range Statement relates to the Unit of Competency as a whole. It allows for different work environments and situations that may affect performance. ***Bold italicised*** wording in the Performance Criteria is detailed below.

Culturally specific community includes:

- Particular racial, linguistic, national or religious group whether concentrated in a locality or not

Unit Sector(s)

Not applicable.