



Australian Government

PUAOPE005B Manage a multi team response

Revision Number: 1

PUAOPE005B Manage a multi team response

Modification History

Not applicable.

Unit Descriptor

Unit Descriptor

This unit covers the competency to manage a multi team response to incidents which may be time critical and/or potentially threatening to life, property or the environment.

Application of the Unit

Application of the Unit

The application of this unit in the workplace - the environments, complexities and situations involved - will be written during Phase II of the Review of the PUA00 Public Safety Training Package.

This text will be useful for the purposes of job descriptions, recruitment advice or job analysis; where possible, it will not be too job specific to allow other industries to import it into other Training Packages, where feasible.

Licensing/Regulatory Information

Not applicable.

Pre-Requisites

Prerequisite Unit/s

PUAOPE001B Supervise response (Fire specific)

Employability Skills Information

Employability Skills

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a Unit of Competency.

Performance Criteria describe the required performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the Required Skills and Knowledge and/or the Range Statement. Assessment of performance is to be consistent with the Evidence Guide.

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
1. Conduct an assessment of incident	1.1 A risk assessment of all factors impacting upon the response is conducted 1.2 An initial assessment of resources required is conducted 1.3 Resources required to deal with the incident are identified 1.4 Constraints which may impede the response are identified 1.5 Initial response options are identified and assessed
2. Establish control and command	2.1 Control is assumed in accordance with the organisation's policies and procedures 2.2 Communication systems are activated in accordance with organisation's policies and procedures 2.3 Reporting processes are activated in accordance with organisational policies and procedures to provide continuous monitoring and evaluation of incident 2.4 Command and control facilities are established
3. Develop operational plan	3.1 Operational plan is developed and adjusted if required in accordance with response requirements and operational guidelines 3.2 Response strategies are identified 3.3 Tactics to effectively manage the incident are identified in accordance with the operational plan 3.4 Tasks are determined and prioritised
4. Implement operational plan	4.1 Operational plan is communicated to teams in accordance with the organisation's guidelines 4.2 Resources are deployed to ensure that the operational plan is implemented in accordance with organisation guidelines 4.3 Operations are conducted and monitored in accordance with the operational plan 4.4 Operational reports are issued in accordance with policy and procedures 4.5 Operations are modified as required by the situation 4.6 Resources are requested, acquired and deployed
5. Manage post incident	5.1 Resources are accounted for and demobilised in

ELEMENT**operations****PERFORMANCE CRITERIA**

accordance with organisational policies and procedures

5.2 Post operational **documentation** is completed to organisational requirements

5.3 Post incident recovery is initiated in accordance with the organisation's policies and procedures

5.4 Effectiveness of operations is evaluated and documented

5.5 Debriefing conducted in accordance with organisational guidelines

5.6 Recommendations are made for changes in policies and procedures

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

This describes the essential skills and knowledge and their level, required for this unit.

Required Skills

- accessing information and support from the control facility
- development of response plans including predicting consequences and identifying improvements
- effective and efficient deployment of human and physical resources including:
 - electronic data exchange systems etc.
- equipment and consumables
- identification and correct use of equipment
- materials
- other organisations
- personnel
- personnel and external authorities
- processes and procedures
- radio frequency devices
- team and personnel management
- team dynamics
- use of a range of information technology devices including computers
- using tools and techniques to solve problems

Required Knowledge

- codes of practice or other legislative requirements
- current principles and practices in response activities
- display of the following knowledge and skills in terms of job role or function:
 - emergency management plans
 - emergency site layout
 - focus of operation of work systems and equipment
 - legislation
 - organisational command structure
 - relevant agreements
 - roles and responsibilities of all organisations
 - security and confidentiality of material

Evidence Guide

EVIDENCE GUIDE

Critical aspects for assessment and evidence required to demonstrate competency in this unit

It is essential for this unit that competence be demonstrated in assessment of incident both functionally and strategically; development of a plan and implementation of response in accordance with the organisation's policies and procedures.

Strategic reaction to changes within the emergency environment

Consistency in performance

Evidence should be gathered over a period of time in a range of actual or simulated workplace environments

Context of and specific resources for assessment

Context of assessment

Assessment may occur in an operational environment or in an industry-approved simulated work environment

Specific resources for assessment

Resources should involve access to, or simulation of, emergency situations in a multi-team response environment.

This includes resources relating to: equipment, personnel, facilities etc appropriate to the emergency situation and within the bounds of responsibility as designated within the requirements of control

Guidance information for assessment

Information that will assist or guide assessment will be written during Phase II of the Review of the PUA00 Public Safety Training Package.

Range Statement

RANGE STATEMENT

The Range Statement relates to the Unit of Competency as a whole. It allows for different work environments and situations that may affect performance. ***Bold italicised*** wording in the Performance Criteria is detailed below.

Initial response options will be determined by	- the availability of resources and estimated outcome - organisational guidelines - regulatory authorities - legislative requirements
Risks to life and property may include	- fire - flood - hazardous materials - landslip - severe storm - biological agents - fauna rescue
Transport may include	- on road - off road - aviation - maritime - rail
Command facility may include	field facility such as an existing airfield helipads or established operations centre
En route hazards may include	- traffic - prevailing weather - road conditions - terrain - debris - plumes - animals - atmospheric hazards - tidal conditions

RANGE STATEMENT

	restricted areas
	wires/masts/aerials
	other aircraft
	interference communications
Hazardous conditions may include	adverse weather
	after dark operations
	difficult terrain
	dangerous goods and substances
	time pressure
	visibility
Incident assessment may include	type of incident
	risk to life
	property and environment
	hazards
	capability of assigned personnel
	adequacy of allocated equipment
	information gathered from existing plans/databases
	forecasts
	meteorological profiles
Communications systems may include	radio
	telephone
	computer
	facsimile
	pager
	mobile data terminal
	satellite
	signalling
	signage
	warnings
Incidents may include	life threatening situations
	protection of property and the environment

RANGE STATEMENT

Constraints may include

legislative
 resources
 time
 prevailing weather
 restrictions on duration of work or the conditions under which personnel may be employed
 constraints on road closure
 redirection of water course
 military areas
 Aboriginal and Torres Strait Islander sacred sites
 other areas of environmental and cultural significance
 seasonal factors
 wilderness areas
 hazardous areas
 other areas requiring permission and/or authorisation to enter
 existing emergency management plans
 financial

Documentation and reporting requirements may include

input to debriefs
 completion of logs
 sitreps
 journal records
 assessment of safety procedures utilised
 financial statements
 post-operational report

Resources may include

human -

- operations personnel
- volunteers
- support personnel

 local, federal and state/territory governments
 physical - equipment
 machinery

RANGE STATEMENT

	vehicles
	technology devices
	communication devices
	equipment characteristics
	support services
	amenities
	parking
	safety equipment
	aircraft
	personnel
	specialised personnel such as aviation authorities
	equipment
	material
Command facility establishment procedures and principles may include	proximity to incident
	size and type of structure
	special incident requirements
	communication modes
	topography
	environment
	climatic conditions
	logistical operations
	site access and exit requirements
	security arrangements
Monitoring of operations may include	progress against plan
	welfare of personnel
	utilisation of resources and potential of incident
Organisational policy, procedures, requirements and guidelines may vary between sectors and organisations and may include	legislation relevant to the operation/incident/response
	legislation relevant to the organisation
	operational
	corporate and strategic plans
	operational procedures

RANGE STATEMENT**Operational plan may include**

operational performance standards
 organisational personnel practices and guidelines
 organisational quality standards
 Civil Aviation Orders
 search and rescue time
 procedures/action

aims and objectives of the response/incident/operation
 possible strategies to achieve objectives
 possible tactics to implement strategies
 resources required including their availability
 limitations
 contingencies and alternatives
 monitoring and evaluative procedures
 reporting requirements
 pre-plans
 flight plans
 consideration of aircraft type
 performance and suitability

document (formal or informal)
 part of an overall plan
 cover one or more place
 area or region

Operational plan may include**Unit Sector(s)**

Not applicable.

Corequisite Unit/s

Co-requisite Unit/s Nil