



Australian Government

Assessment Requirements for PUARCV002 Provide relief and recovery services to disaster-affected communities

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one separate occasion and include:

- confirming eligibility criteria for specific forms of assistance
- identifying assistance measures to meet needs of disaster-affected individuals and communities
- preparing referrals
- talking to disaster-affected individuals to obtain and record relevant information about them and their needs
- working as part of a team with communities and people from a range of cultural backgrounds and following instructions in accordance with recovery arrangements
- working collaboratively and sensitively with people from diverse cultural backgrounds.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- administrative tasks relating to support services
- community-centred approaches
- definitions of disaster and recovery
- disaster assistance services, processes and practices
- effective communication principles
- principles of cross-cultural communication
- recovery stakeholders
- recovery environments
- role of psychological first aid in disaster recovery and when to refer disaster-affected people to mental health practitioners
- services provided by outreach, evacuation centres, relief or recovery centres
- support services available for disaster-affected individuals and communities.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment (PPE) currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>