



Australian Government

Assessment Requirements for PUAPRO001 Promote a learning environment in the workplace

Release: 2

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Modification History

Release 2.0 This is the second release of this unit of competency in the Public Safety Training Package.

Editorial adjustments and clarification of text in Assessment Conditions.

Release 1.0 This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- arranging support for individuals who have learning difficulties
- creating learning opportunities
- developing learning plans
- developing links between work and learning
- encouraging and promoting achievement of competencies
- facilitating and promoting learning
- following organisational policies and procedures
- monitoring and improving learning effectiveness
- promoting collaborative processes in learning environments
- providing leadership and support to individuals and teams to develop and maintain flexible learning environments
- supporting and encouraging learning by individuals and teams.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- group dynamics
- learning opportunities within the organisation or team
- learning strategies including coaching, mentoring, exchanges and/or rotations, action learning and structured training programs
- organisational documentation, policies and procedures
- organisational records and reports on competencies
- principles of adult learning.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in operational situations or in simulated operational training situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or simulations
- appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>