



Australian Government

PUAOPE007 Command organisational personnel within a multi-agency emergency response

Release: 1

PUAOPE007 Command organisational personnel within a multi-agency emergency response

Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Application

This unit of competency involves the skills and knowledge required to command an organisation's personnel within a multi-agency emergency response environment.

Command is the internal direction of the members and resources of an organisation in the performance of the organisation's roles and tasks by agreement or in accordance with relevant legislation. Command operates vertically within an organisation.

The unit is applicable to public safety personnel who have a command role within their own organisation who are required to administer that command in a multi-agency response environment. It does not include commanding personnel from other organisations or agencies in a multi-organisational/agency response.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

The fire sector is those sections of government departments, statutory authorities or organisations that have responsibility under jurisdictional arrangements for the delivery of firefighting and fire management services.

It is essential that the prerequisite units listed below are obtained prior to the issuance of this unit to individuals within the fire sector or the units contributing to the attainment of a fire qualification.

PUAOPE012 Control a Level 1 incident

PUAOPE015 Conduct briefings and debriefings

Competency Field

Operations

Unit Sector

Public Sector

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Take command

- 1.1 Command is exercised, in accordance with organisational policies and procedures
- 1.2 The identity, location and contact details of the commander are communicated to internal and external personnel within the chain of command

2 Establish a command facility

- 2.1 An appropriate command facility is established and operated, in accordance with organisational procedures and guidelines
- 2.2 Details of the facility are communicated to internal personnel and to relevant external authorities, organisations or individuals, as required

3 Establish a command structure

- 3.1 A command structure is established appropriate to the nature and complexity of tasks undertaken by the organisation
- 3.2 The command structure is expanded, contracted or modified in response to changes within the emergency environment

4 Establish procedures to permit command to be exercised

- 4.1 Command structure is communicated to internal and external personnel and external personnel applicable to the incident
- 4.2 Command information management system is implemented
- 4.3 Communication procedures are implemented between levels of command, in accordance with organisational procedures
- 4.4 Liaison is established and maintained to meet control and command requirements
- 4.5 A public information system is established, in accordance with control plan requirements

5 Determine operational command plan

- 5.1 Tasks are received and/or determined, in accordance with incident requirements

- | | | |
|--|------------|---|
| | 5.2 | Operational plan to implement strategies is developed and modified, in accordance with organisational procedures |
| | 5.3 | Appropriate tactics to manage the incident are identified, in accordance with the operational plan |
| 6 Manage resources under organisation command | 6.1 | Resources are deployed to ensure that the operational plan is implemented, in accordance with organisational procedures |
| | 6.2 | Human and physical resources are managed to achieve operational plan outcomes |
| 7 Manage operations | 7.1 | Operations are conducted, in accordance with the operational plan |
| | 7.2 | Significant changes in status and actions taken are reported through the chain of command |
| | 7.3 | Operations are prioritised to meet any change in conditions which impact the incident situation |
| 8 Conclude operations | 8.1 | Resources are accounted for, in accordance with organisational procedures |
| | 8.2 | Debriefing requirements are met, in accordance with organisational procedures |
| | 8.3 | Operational documentation is completed, in accordance with organisational procedures |
| 9 Review operations | 9.1 | Operational plans are evaluated and reviewed, in accordance with organisational procedures |
| | 9.2 | Effectiveness of command and interaction with control is evaluated and documented |
| | 9.3 | Reports are produced and communicated, in accordance with established organisational procedures |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to PUAOPE007B Command agency personnel within a multi-agency emergency response.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>

Assessment Requirements for PUAOPE007 Command organisational personnel within a multi-agency emergency response

Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- accessing information and support from control facility, other organisations' personnel and external authorities
- analysing incident situations
- applying Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements
- completing documentation and reports
- conducting briefings and debriefings of personnel under the chain of command
- determining operational plan
- developing operational plans
- establishing a command facility and command structure including procedures to permit command to be exercised
- identifying risk management and contingency processes
- implementing organisational policies and procedures
- implementing responses within authority and according to organisational procedures
- liaising with chain of command
- logging and recording all actions and decisions
- managing resources under command
- managing, concluding and reviewing operations
- reacting strategically to changes within incident environment
- securing site
- selecting, prioritising, implementing and evaluating appropriate strategies and tactics
- taking command

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- agreements, codes of practice or other legislative requirements

- arrangements and processes for briefings and debriefings
- command facility establishment
- current principles and practices for conducting an activity which exercises elements of public safety management
- incident context
- incident site layout
- information management systems
- organisational command structure
- organisational documentation, policies and procedures
- personnel support activities
- report mechanisms
- resource requirements
- review processes
- sources of information
- support services
- types of incidents, imminent or actual, including technological, industrial, civil or political
- Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements including risk mitigation

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

As a minimum, assessment must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in industry approved simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>

