



Australian Government

Assessment Requirements for PUAEMR037 Manage recovery functions and services

Release: 1

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Modification History

Release 1.0 This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- analysing information, including historical, about disaster impacts on individuals and communities and their recovery needs
- analysing recovery needs and identifying required recovery functions and services
- communicating information about recovery functions and services
- completing required documentation
- demonstrating decision making about recovery functions and services
- developing plans and strategies for delivery of recovery functions and services
- evaluating delivery of recovery functions and services
- following organisational policies and procedures
- identifying vulnerable groups
- managing community, political and media expectations and interest
- monitoring and managing wellbeing of personnel
- reviewing and modifying emergency plans and arrangements
- transitioning to mainstream services.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- communication methods for managing recovery functions and services
- community development principles and processes including needs and recovery service delivery research methodology
- data and information collection techniques
- disaster recovery funding arrangements
- diversity of community
- entities and networks including community leaders and members, business owners and/or operators, government and utility organisations
- legislative and regulatory frameworks including local, state and territory statutory and emergency management arrangements

- lessons management
- likely impacts on communities and individuals of emergencies and their recovery needs
- models of recovery operations and approaches to service delivery
- organisational documentation, policies and procedures
- protocols and procedures for the release of information
- recovery service budgeting, administrative processes and delegations
- risk mitigation.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in operational situations or in simulated operational training situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to

- a range of exercises and/or case studies
- appropriate materials and equipment currently used in industry
- applicable documentation including organisational procedures, standards, equipment specifications, regulations, codes of practice, operational manuals and records.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>