



Australian Government

Assessment Requirements for PUAEMR014 Deliver recovery services

Release: 2

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Modification History

Release 2.0 This is the second release of this unit of competency in the PUA Public Safety Training Package.

Clarification of text, addition/deletion of Performance Criteria and minor changes to Knowledge and Performance Evidence.

Release 1.0 This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- assigning tasks and roles consistent with capability and capacity
- collecting accurate information about community needs and services
- communicating with recovery managers, other service providers and the community
- conducting data collection, evaluation and needs analysis
- delivering recovery services safely and efficiently
- demonstrating decision making in recovery services
- following organisational policies and procedures
- identifying risks and hazards for recovery services
- implementing an action plan for recovery service delivery
- participating in briefings and debriefings with team members
- recognising recovery needs and monitoring and reporting on service delivery within agreed scope
- understanding and confirming recovery service delivery requirements
- using interpersonal skills including diplomacy, tact, negotiation and conflict resolution
- working as a team member.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- approaches and strategies for community development
- common impacts of emergencies on communities and individuals
- community contexts
- delegations and administrative processes within recovery service organisations

- disaster recovery funding arrangements
- event specific recommendations to recovery service delivery
- fundamentals of recovery operations
- issues relating to recovery services delivery including transition to business as usual
- jurisdictional recovery assistance programs relevant to recovery service role
- legislative and regulatory framework and local, state and territory emergency management arrangements
- organisational documentation, policies and procedures
- strategies for briefings and debriefings
- types of service providers and delivery.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in operational situations or in simulated operational training situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to

- a range of exercises and/or case studies
- appropriate materials and equipment currently used in industry including
- applicable documentation including organisational procedures, standards, equipment specifications, regulations, codes of practice and operational manuals.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>