



Australian Government

PUAEME001 Provide emergency care

Release: 1

PUAEME001 Provide emergency care

Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Application

This unit of competency involves the skills and knowledge required to provide emergency care pending the arrival of appropriately qualified personnel. It includes identifying need for emergency care, ensuring personal safety of carer and casualty, reassuring casualty, assessing casualty and implementing emergency care procedures, working cooperatively with personnel from other organisations, recovering and restoring first aid equipment and completing documentation.

The unit is applicable to all public safety personnel who are required to provide initial lifesaving emergency care at an incident. It is not designed for personnel whose primary response role is one of emergency care, first aid or pre-hospital care.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

There are no prerequisites

Competency Field

Emergency Care

Unit Sector

Public Safety

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Identify need for emergency care

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Initial assessment is made of extent and nature of emergency care required

	1.2	Initial assessment is communicated to appropriate personnel, in accordance with organisational policies and procedures
2 Ensure personal safety of carer and casualty	2.1	Hygiene is maintained for protection of self and casualty
	2.2	Hazards to the carer are identified and appropriate action is taken to safeguard against injury
3 Reassure casualty	3.1	A calm, caring and reassuring manner is adopted in interaction with the casualty and others at the scene
	3.2	Casualty is made comfortable using available resources
4 Assess casualty and implement emergency care procedures	4.1	Casualty is assessed for Danger Response Airway Breathing Circulation (DRABC)
	4.2	Vital signs are continually monitored, recorded and any changes considered in planning treatment are reported, as appropriate
	4.3	Treatment appropriate to casualty's injuries are provided, in accordance with approved first aid techniques and standards
	4.4	First aid equipment is operated, in accordance with organisational policies, procedures, protocols and manufacturers' instructions
	4.5	Casualty's condition is monitored and reported, in accordance with organisational policies and procedures and treatment is modified, as required
	4.6	Treatment is maintained until qualified medical help takes over
5 Work cooperatively with personnel from other organisations	5.1	Clear and comprehensive reports are provided to personnel involved in ongoing casualty care
	5.2	Members of other emergency services are assisted in their tasks, in accordance with organisational procedures and personal level of responsibility and competence
6 Recover and restore first aid equipment and complete documentation	6.1	First aid equipment is recovered, cleaned, inspected and/or tested, stored, restocked and resupplied and medical waste is disposed of safely, in accordance with

organisational policies and procedures

- 6.2** First aid equipment faults are rectified and/or reported, in accordance with organisational policies and procedures
- 6.3** Documentation is completed and processed, in accordance with organisational procedures and legislative and regulatory requirements

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to PUAEME001B Provide emergency care.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>

Assessment Requirements for PUAEME001 Provide emergency care

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- applying Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements
- assessing casualty and implementing emergency care procedures
- communicating information to casualties and others
- completing documentation
- ensuring personal safety of carer and casualty
- following organisational policies and procedures
- identifying need for emergency care
- providing verbal and/or written reports to paramedical personnel
- reassuring casualty
- recovering and restoring first aid equipment
- remaining calm in difficult situations and when under time pressure
- working cooperatively with others in a team and with personnel from other organisations

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- causes and management of unconsciousness
- communication techniques
- industry standards including Australian Resuscitation Council guidelines
- management of burns, fractures and soft tissue injuries
- organisational documentation, policies and procedures
- organisational guidelines for lifting and carrying
- organisational guidelines for personal hygiene
- personal level of responsibility
- principles of initial casualty management
- priorities for life support in emergencies including the Danger, Response, Airway, Breathing ventilation and Circulation assessments (DRABC) model

- systems of the body including respiratory, skeletal, digestive, circulatory, nervous, urinary and skin
- techniques for applying resuscitation, controlling bleeding and undertaking casualty assessment
- Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements including risk mitigation

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

As a minimum, assessment must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in industry approved simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

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