



Australian Government

PUAECO007 Respond to and maintain monitored automatic notification system

Release: 1

PUAECO007 Respond to and maintain monitored automatic notification system

Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Application

This unit of competency involves the skills and knowledge required to respond to and maintain monitored automatic notification systems. It includes responding to automatic notifications, and completing follow up activities.

The unit applies to personnel required to monitor various types of alarm systems and devices in public safety, business and community safety environments.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

Emergency Communications

Unit Sector

Not applicable

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Respond to automatic notification

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1** Acknowledge and confirm automatic notification
- 1.2** Undertake appropriate response to activation

	1.3	Take appropriate action for issues identified by responding agency
2 Complete follow up activities	2.1	Collect and record automatic notification information in appropriate databases
	2.2	Maintain databases for currency and accuracy
3 Maintenance and testing activities	3.1	Liaise with scene, in accordance with organisational procedures, to manage maintenance activities
	3.2	Liaise with scene, in accordance with organisational procedures, to manage testing activities

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is not equivalent to PUAECO007A Respond to and maintain monitored alarm systems.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>

Assessment Requirements for PUAECO007 Respond to and maintain monitored automatic notification system

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- completing follow up activities
- liaising with scene about maintenance and testing activities
- recording and relaying information
- responding to alarm activation
- taking appropriate action including notifying organisations or agencies, personnel, building owners or occupiers and network providers including monitoring companies, organisations and/or agencies
- using databases
- working with alarm codes and protocols

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- alarm codes and protocols
- follow up activities
- maintenance and test activities
- maintenance of alarm monitoring equipment
- organisational documents, policies, procedures and protocols
- remedial actions
- responses to alarm activations
- scene liaison requirements
- terminology and abbreviations
- types of alarm systems and their potential faults
- types of databases

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include

requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in industry approved simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational policies and procedures, industry standards, regulations, codes of practice, equipment specifications, operations and systems manuals.

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