



Australian Government

Assessment Requirements for PUAECL005 Support communities for crisis

Release: 1

Assessment Requirements for PUAECL005 Support communities for crisis

Modification History

Release 1. This is the first release of this unit of competency in the Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- adhering to legislative, regulatory and procedural guidelines
- communicating and consulting in an appropriately sensitive and engaging way with a community in crisis
- demonstrating leadership in community decision making
- developing and maintaining strategic relationships with organisations, community groups and individuals
- facilitating community involvement in mapping strengths, opportunities, assets and challenges
- identifying and reporting on community strengths, challenges and limitations
- managing leadership tasks and contingencies
- participating in community engagement activities, including meetings
- providing written strategies and plans
- reflecting critically on the qualities required to build and maintain relationships and partnerships
- undertaking community liaison in a business or event crisis
- working collaboratively to build strategic partnerships with other agencies and organisations

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- change and/or transformation in communities or organisations
- collaborative leadership
- community and organisational resilience theory
- community and organisational vulnerabilities and environments
- infrastructure and asset dependencies and interdependencies
- management of leadership tasks and contingencies
- participatory action research that builds community understanding including individual, community and organisational asset mapping, community profiling and assessment of

community recovery needs

- public discourse and using formal and informal information flows and structures such as traditional media, social media platforms, leadership groupings, emergent community groups and social networks
- public participation including engagement theory and practice
- service arrangements including
 - emergency management arrangements
 - legislative or regulatory frameworks
 - mutual aid agreements
 - recovery programs at local, state and territory levels
- social and organisational psychology during and following traumatic events
- social structure, network analysis and social capital
- structure, processes and characteristics of community based organisations
- theory, models and tools for shifting culture and generating new resilient and innovative pathways and solutions

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

As a minimum, assessment must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment of this unit will require an exercise that closely simulates work practices and replicates the range of crisis leadership activities likely to be encountered by the individual, alone or as part of a team, within a community and/or organisational context.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or other simulations
- appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operational manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>