



Australian Government

Assessment Requirements for PUAECL004 Lead in a crisis

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- communicating with external and internal stakeholders
- defining direction in complex group operations including
 - commanding tactical tasks
 - decision making through fostering fellowship and team building activities
 - maintaining a strategic focus under stress
 - making decisions based on limited information
 - problem solving using heuristic logic
- demonstrating accountability for actions and decisions taken in a crisis
- displaying crisis leadership through self-awareness, self-coaching and emotional awareness
- making decisions that display responsibility for the wellbeing of life and/or property
- managing leadership tasks and contingencies
- providing advice to internal and external stakeholders
- providing role clarity and direction
- resolving conflict
- supporting social and peer group activities
- undertaking leadership command of others
- utilising supporting, counselling, briefing and debriefing strategies

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- leadership models
- management of leadership tasks and contingencies
- models of conflict resolution, decision making and leadership evaluation
- physiology and psychology of stress and fatigue
- situational awareness
- strategies for reintegration to normal living
- support, counselling, briefing and debriefing strategies

- trauma and post traumatic effects in self and others
- trust building strategies

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment of this unit will require an exercise that closely simulates work practices and replicates the range of crisis leadership activities likely to be encountered by the individual, alone or as part of a team, within a community and/or organisational context.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or other simulations
- appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>