



Australian Government

Assessment Requirements for PUAECL002 Lead and manage programs that develop resilience

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- auditing organisational or program certification and accreditation
- developing and implementing policies and procedures related to resilience programs
- ensuring resilience program quality
- identifying risk management and risk issue registers
- identifying vision, aims, objectives and goals of resilience program
- implementing service agreements and contracts
- managing leadership tasks and contingencies
- participating in joint operating groups, support packages, exercises, evaluations, and lessons management programs
- performing strategic communication and engagement activities
- reviewing and/or organising staff training and accreditation
- undertaking governance arrangements
- working across strategic planning activities
- working on program audits

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- audits, attestation and accreditation requirements
- business continuity management
- communication methods and protocols
- debrief techniques
- evaluation methods and tools
- exercise and scenario management
- governance requirements for programs
- management of leadership tasks and contingencies
- methodologies for lessons management, after action review and continuous improvement

- organisational development and psychology
- quality assurance
- resilience theory
- risk management
- state, national and international standards
- supply chains and their vulnerabilities

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect crisis conditions.

There must be evidence that the candidate has through work in embedded crisis activities

- increased the resilience of a sector of industry, organisation and/or community in a crisis
- lead and/or managed organisational resilience in a crisis

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or other simulations
- appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>