



Australian Government

PSPWPI006 Manage emerging issues

Release: 1

PSPWPI006 Manage emerging issues

Modification History

Release	Comments
1	This unit was released in PSP Public Sector Training Package release 1.0 and meets the Standards for Training Packages. This unit supersedes and is equivalent to PSPWPI603B Manage emerging issues. • Unit code updated • Content and formatting updated to comply with new standards • All PC transitioned from passive to active voice

Application

This unit describes the skills required to identify, assess and respond to emerging issues that may impact on workplace health and safety and/or workers compensation and/or injury management and/or workplace relations.

This unit applies to those working as workplace inspectors investigating emerging issues in a range of workplace situations.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to.

Those undertaking this unit would work independently while performing complex tasks in a range of familiar contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

Workplace inspection

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.

1. Identify issues	1.1 Monitor the environment to determine emerging issues. 1.2 Conduct formal and informal research to identify emerging issues. 1.3 Clarify and confirm issues with stakeholders.
2. Assess potential impact	2.1 Estimate and record the scope and magnitude of the impact. 2.2 Determine the nature and consequence of the potential impact and use to develop a response strategy.
3. Develop a response strategy	3.1 Identify and prioritise response options. 3.2 Choose a response strategy that best addresses the impact in consultation with industry stakeholders. 3.3 Establish performance measures to evaluate the effectiveness of the chosen response strategy. 3.4 Implement the chosen response strategy.
4. Evaluate effectiveness of the response	4.1 Develop and document an evaluation plan. 4.2 Evaluate the response strategy against the predetermined performance measures. 4.3 Modify the response strategy if required. 4.4 Communicate the results of the evaluation to relevant stakeholders.

Foundation Skills

Foundation skills are embedded within the elements and performance criteria of this unit.

Unit Mapping Information

This unit supersedes and is equivalent to PSPWPI603B Manage emerging issues.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>

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Assessment Requirements for PSPWPI006 Manage emerging issues

Modification History

Release	Comments
1	These Assessment Requirements were released in PSP Public Sector Training Package release 1.0 and meet the Standards for Training Packages. • Assessment Requirements created drawing upon specified assessment information from superseded unit

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- conducting research and analysis
- conducting evaluations
- communicating with audiences, requiring adaptation of style and language
- questioning to confirm understanding
- interpreting complex information
- preparing written reports requiring formal structure and language
- managing emerging issues in 3 or more contexts or on 3 or more occasions

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- work health and safety, workers compensation, injury management and/or workplace relations legislation
- organisational policy and procedures
- industry standards
- codes of practice

Assessment Conditions

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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