



Australian Government

Assessment Requirements for PSPREG049 Manage investigations program

Release: 1

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Modification History

Supersedes and is not equivalent to PSPREG030 Manage investigations program.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and on at least one occasion:

- manage an investigation project
- manage systems and processes for effective investigation processes and outcomes
- manage an investigation when conducted with outside agencies or body
- liaise with outside agency regarding an investigation to be referred to a police service or contracted to an outside body
- undertake analysis and problem-solving, especially when dealing with complaints
- use communication styles to suit different audiences and purposes.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, regulation and policy covering the conduct of investigations, as well as the procedural and offence provisions of specific legislation
- legislative reporting requirements to standards setting organisations
- agency investigation and compliance strategy
- agency structure and core business
- investigation techniques
- relationship of the investigation strategy to the organisation's overall strategy and jurisdictional policy and legislative requirements
- avenues for conducting investigations including:
 - joint operations
 - referral to other agencies
 - private investigators.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, regulation and policy covering the conduct of investigations, as well as the procedural and offence provisions of specific legislation
- investigation guidelines and standards.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>