



Australian Government

PSPINM009 Monitor and review injury management cases

Release: 1

PSPINM009 Monitor and review injury management cases

Modification History

Release	Comments
1	This unit was released in PSP Public Sector Training Package release 1.0 and meets the Standards for Training Packages. This unit supersedes and is equivalent to PSPIM408A Monitor and review injury management cases. • Unit code updated • Content and formatting updated to comply with new standards • All PC transitioned from passive to active voice

Application

This unit describes the skills required to monitor and review injury management cases in accordance with legislative requirements.

This unit applies to those working in public sector roles but may be applied to anyone working in a similar organisational context.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to.

Those undertaking this unit would work independently while performing complex tasks in a range of familiar contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

Injury management

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used,

outcomes	further information is detailed in the range of conditions section.
1. Monitor injury management cases	1.1 Monitor progress of the injured worker against the goals and objectives of the return to work plan and/or the case management plan. 1.2 Monitor compliance with the return to work plan in terms of agreed requirements. 1.3 Monitor compliance with treatment protocols and take action on non-compliance. 1.4 Conduct case management meetings to identify issues and barriers to successful return to work and facilitate resolution. 1.5 Authorise and record changes to the return to work plan.
2. Review injury management cases	2.1 Assess capacity for return to work and update return to work and case management plans. 2.2 Undertake treatment and medication review as required by case management plan, and adjust return to work plan as required. 2.3 Review currency of prescribed medical certificate and obtain a current certificate where necessary. 2.4 Review and adjust currency and content of rehabilitation and return to work plan to address changes in circumstances. 2.5 Review case file and conduct case conferences at regular intervals in order to progress claim to best possible outcome.
3. Review injury management claim details	3.1 Review entitlements in the light of disability and changes to personal circumstances. 3.2 Conduct economic review to ensure entitlements are adjusted in line with economic changes for similar workers. 3.3 Review claim estimates, duration and costs and take action to address issues. 3.4 Review cases of continuing incapacity for permanent disability entitlements. 3.5 Assess redemption opportunities for suitable cases and make recommendations for progressing these. 3.6 Identify improvements to policies, procedures and processes relating to case management from reviews and recommendations.

Foundation Skills

Foundation skills are embedded within the elements and performance criteria of this unit.

Unit Mapping Information

This unit supersedes and is equivalent to PSPIM408A Monitor and review injury management cases.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>

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Assessment Requirements for PSPINM009 Monitor and review injury management cases

Modification History

Release	Comments
1	These Assessment Requirements were released in PSP Public Sector Training Package release 1.0 and meet the Standards for Training Packages. • Assessment Requirements created drawing upon specified assessment information from superseded unit

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- applying legislation, regulations and policies relating to injury management
- undertaking case management including facilitating case conferences
- dealing with difficult people
- applying analysis and review
- using communication with a diverse range of people

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- public sector legislation, including work health and safety, and environment
- regulations, policies, procedures and guidelines relating to injury management
- privacy legislation
- procedures to ensure confidentiality and security of information
- public sector management acts
- reporting requirements

Assessment Conditions

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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