



Australian Government

Assessment Requirements for PSPGEN147 Build and maintain internal networks

Release: 1

Assessment Requirements for PSPGEN147 Build and maintain internal networks

Modification History

Supersedes and is not equivalent to PSPGEN011 Build and maintain internal networks.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- reflect on two examples where an internal network enabled a positive outcome including identifying, in each example, where:
 - interpersonal and group communication, including negotiation and consultation, were applied
 - formal and informal organisational channels were applied
 - how the internal networks were representative of the diversity of the organisation.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, regulations, policies, procedures and guidelines relating to work in a public sector environment
- organisational structure and protocols
- principles of interpersonal, group, system and organisational communication
- principles of conflict resolution
- assistance and referral process to resolve conflicts in a networking context
- network types and strategies applicable within the organisation.

Assessment Conditions

- Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, regulations, policies, procedures and guidelines relating to work in a public sector environment
- organisation charts.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>