



Australian Government

Assessment Requirements for PSPGEN127 Facilitate people management

Release: 1

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Modification History

Supersedes and is not equivalent to PSPMGT002 Facilitate people management.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- assess at least one example of managing the performance of an individual including:
 - record keeping
 - responses to the performance
 - follow-up actions
 - outcomes.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- performance management processes
- recruitment, selection and induction procedures
- training and development strategies
- principles of adult learning
- facilitation techniques
- development needs analysis techniques
- grievance procedures and strategies
- counselling techniques
- employee assistance or support services
- organisational goals, policies and procedures
- equity and inclusive work practice principles
- organisational career and human resource development strategies, programs and plans
- jurisdictional legislation applicable to management and human resource management functions.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- organisational career and human resource development strategies, programs and plans
- jurisdictional legislation applicable to management and human resource management functions
- resources and equipment of the working environment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>