



Australian Government

Assessment Requirements for PSPGEN103 Work with interpreters

Release: 1

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Modification History

Supersedes and is not equivalent to PSPGEN040 Work with interpreters.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and on at least one occasion:

- brief interpreter on subject matter, situation and environment they will encounter
- prepare to ensure effectiveness and efficiency of interpreting experience
- tailor communication to suit the requirements of client understanding and the interpreting environment.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legal and ethical requirements of working with interpreters
- process for accessing interpreting services
- cultural aspects of communication with diverse client groups
- dynamics and cultural aspects of the interpreting situation
- importance of positioning arrangements and non-verbal clues in communication via interpreters
- strategies for working effectively with interpreters
- language requirements of working with interpreters
- interpreters' code of ethics
- complaint or grievance mechanisms for participants when working with interpreter services
- interpreter certification and qualifications
- legislation, policies, procedures and protocols relating to working with interpreters.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, policies, procedures and protocols relating to working with interpreters
- interpreters' code of ethics
- resources and equipment of the working environment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>