



Australian Government

PPMPRS210 Identify and rectify problems in the workplace

Release: 1

PPMPRS210 Identify and rectify problems in the workplace

Modification History

Release	Comment
1	Replaces equivalent unit FPPPRS210A Identify and rectify problems in the workplace, which was first released with FPP10 Pulp and Paper Manufacturing Industry Training Package Version 1.0. This is the first release of this unit in the new standards format

Application

This unit of competency describes the outcomes required to identify and rectify workplace problems in a pulp or paper manufacturing facility. This work typically involves complex integrated equipment and continuous operations.

This unit applies to production support operators and technicians who identify and analyse causes of problems, apply solutions on a priority basis and document these activities.

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Pulp and Paper Manufacturing

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions.
1. Identify and describe the problem and its effects	1.1. Identify indicators of fault, defect or problem. 1.2. Identify problem and possible causes. 1.3. Describe problem clearly.

ELEMENTS	PERFORMANCE CRITERIA
	1.4. Determine the effect on personal safety, equipment safety, quality and productivity. 1.5. Institute mill procedures where personal safety is identified.
2. Analyse the problem and determine priority of causes	2.1. Determine impact of the problem on machinery performance. 2.2. Consider likelihood of each possible cause occurring. 2.3. Determine own ability to do a quick check on each cause. 2.4. Prioritise possible causes for investigation.
3. Apply possible solutions and review outcomes	3.1. Conduct quick checks if possible. 3.2. Apply possible solutions. 3.3. Review outcome. 3.4. Action next possible solution in prioritised order.
4. Document and report problems and solutions	4.1. Record and report problem and solution according to workplace standard operating procedures. 4.2. Report problem and solution to relevant personal.

Foundation Skills

This section describes those core and employment skills that are essential to performance and are not explicit in the performance criteria

Numeracy skills to:	- undertake necessary calculations to aid troubleshooting - interpret instruments, gauges and data recording equipment.
Oral communication skills to:	report problems verbally using radio, telephone or face to face.
Communication skills to:	respond to non-verbal signals including hand signals and gestures.
Reading skills to:	- interpret standard operating procedures (SOP) and mill procedures - identify, access and interpret historical and operational data and information relevant to identifying and solving problem
Writing skills to:	record and report identified problem and action taken.

Range of Conditions

Not Applicable

Unit Mapping Information

FPPPRS210A Identify and rectify problems in the workplace

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.education.gov.au/Pages/TrainingPackages.aspx/Pages/Home.aspx>