



Australian Government

POLGEN042 Manage persons in care or custody

Release: 1

POLGEN042 Manage persons in care or custody

Modification History

Release	Comments
1	This unit was released in POL Police Training Package release 8.0

Application

This unit describes the skills and knowledge required to manage persons in care or custody, including determining custody requirements and providing services and assistance to support safety and wellbeing of persons in care or custody. It applies to candidates working in a policing environment, commonly in a general duties role. The skills and knowledge described in this unit must be applied within the current legislative, regulatory and policy environment in which they are carried out. Current organisational policies and procedures must be consulted and adhered to, particularly those related to work health and safety, mental health legislation, custody processes and duty of care obligations. Candidates undertaking this unit would generally work independently and under mostly indirect supervision. They would perform complex tasks and be required to evaluate and access support from established sources and would show adaptability across a broad range of familiar and/or unpredictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable

Competency Field

General

Unit Sector

Not applicable

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes of the unit	Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Determine custody requirements	1.1 Assess circumstances to identify if a care or custody situation exists. 1.2 Determine the extent, type and nature of assistance required for a person in care or custody. 1.3 Identify appropriate referrals for persons in care or custody.
2. Manage persons in care or custody	2.1 Identify potential risks and requirements of a person in care or custody. 2.2 Assess risks to mitigate harm to self, colleagues and public. 2.3 Conduct a search of a person in accordance with organisational work health and safety requirements. 2.4 Provide assistance to a person to support care requirements. 2.5 Monitor and document the care and supervision of a person and ensure it is adjusted as required. 2.6 Assess environmental risks in accordance with organisational work health and safety procedures to ensure the safety, wellbeing, welfare and personal dignity of persons in care or custody. 2.7 Review care provided to support duty of care obligations. 2.8 Communicate information to stakeholders, verbally and in writing, while person is in care or custody and during handover.

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance. Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed in the table below.

The ability to interpret messages and text, record observations and evidence, communicate with purpose to different communities and audiences, plan and schedule tasks according to estimated timeframes, continuously seek to learn through on-the-job observations, solve problems, work with others in a team, plan and organise activities and self-manage behaviour are core foundation skills relevant to the policing context.

Skill	Description
Learning	Develop situational awareness to identify safety risks to self, colleagues and public.
Reading	Read and apply laws, policies and procedures pertaining to providing for, processing and escorting persons in care or custody. Read and assess information to determine custody status of person/s.

Writing	Develop and document a care plan in accordance with identified risks and requirements. Document services provided to persons in care/custody for record keeping purposes. Communicate in writing with stakeholders for the delivery of services and handovers.
Oral Communication	Interact with person to conduct initial assessment. Communicate information verbally to stakeholders for the delivery of services and handovers.

Range of Conditions

Not applicable

Unit Mapping Information

This unit supersedes and is equivalent to *POLGEN037 Manage persons in care or custody*.

Links

Companion Volume Implementation Guides can be found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

Assessment Requirements for POLGEN042 Manage persons in care or custody

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Performance Evidence

The candidate must provide evidence on at least one occasion that they have met the elements and performance criteria and have demonstrated the ability to:

- communicate care or custody information verbally and in writing
- complete handover requirements for persons in care or custody
- document the services provided to persons in care or custody
- identify referral requirements
- identify safety risks to self, colleagues and public
- identify services and resources, both internal and external, required to manage persons in care or custody
- monitor, manage and review the supervision provided to persons in care or custody.

Knowledge Evidence

The candidate must provide demonstrated evidence that they have knowledge of:

- capabilities, powers and authorities of services external to policing
- duty of care responsibilities and custodial practices
- jurisdictional legislation, policies and procedures relating to care or custody management
- jurisdictional policies and procedures relating to work health and safety
- jurisdictional policies and procedures relating to mental health and wellbeing
- jurisdictional codes of conduct
- communication techniques relevant to care or custody situations.

Assessment Conditions

Assessment must occur in operational workplace situations or, where this is not available, in simulated situations that replicate workplace conditions. Assessors of this unit must satisfy relevant vocational education and training legislation, frameworks and/or standards.

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