



Australian Government

POLGEN037 Manage persons in care or custody

Release: 1

POLGEN037 Manage persons in care or custody

Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package release 7.0.

Application

This unit describes the skills and knowledge required to manage persons in care or custody, including determining custody requirements and providing services and assistance to support safety and wellbeing of persons in care or custody.

This unit applies to those working in a policing environment, commonly in a general duties role.

The skills and knowledge described in this unit must be applied within the current legislative, regulatory and policy environment in which they are carried out. Current organisational policies and procedures must be consulted and adhered to, particularly those related to work health and safety, mental health legislation, custody processes and duty of care obligations.

Those undertaking this unit would generally work independently and under mostly indirect supervision. They would perform complex tasks and be required to evaluate and access support from established sources and would show adaptability across a broad range of familiar and/or unpredictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

General

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential Performance criteria describe the performance needed to

outcomes.

demonstrate achievement of the element.

1 Determine custody requirements

- 1.1** Assess circumstances to identify if a care or custody situation exists
- 1.2** Determine the extent, type and nature of assistance required for the care or custody of a person including any referral requirements

2 Manage persons in care or custody

- 2.1** Identify potential risks and requirements of a person in care or custody
- 2.2** Assess risks to mitigate harm to self, colleagues and public
- 2.3** Conduct a search of a person in accordance with organisational work health and safety requirements
- 2.4** Provide assistance to a person in response to care requirements
- 2.5** Monitor and document the care and supervision of a person and ensure it is adjusted as required
- 2.6** Assess environmental risks in accordance with organisational work health and safety procedures to ensure the safety, wellbeing, welfare and personal dignity of persons in care or custody
- 2.7** Review care provided to support duty of care obligations
- 2.8** Communicate information to stakeholders, verbally and in writing, while person is in care or custody and during handover

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Police Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to POLGEN029 Manage persons in care or custody.

Links

Companion Volume Implementation Guides can be found on VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

Assessment Requirements for POLGEN037 Manage persons in care or custody

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- communicating care or custody information verbally and in writing
- completing handover requirements for persons in care or custody
- documenting the services provided to persons in care or custody
- identifying referral requirements
- identifying safety risks to self, colleagues and public
- identifying services and resources, both internal and external, required to manage persons in care or custody
- monitoring, managing and reviewing the supervision provided to persons in care or custody.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- capabilities, powers and authorities of services external to policing
- duty of care responsibilities and custodial practices
- jurisdictional legislation, policies and procedures relating to care or custody management
- jurisdictional policies and procedures relating to work health and safety and mental health
- jurisdictional codes of conduct
- communication techniques relevant to care or custody situations.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, such as in situations that can affect safety or occur only rarely, assessment can occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

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