



Australian Government

Assessment Requirements for POLGEN036

Work collaboratively in a team environment

Release: 1

Assessment Requirements for POLGEN036 Work collaboratively in a team environment

Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and includes:

- adapting to changing circumstances and requirements
- adhering to jurisdictional policies and procedures
- communicating with team members in a professional manner
- completing team activities in accordance with organisational standards and within timeframes
- demonstrating mediation skills in a team environment
- identifying team aims, objectives, roles and responsibilities
- providing assistance, suggestions and feedback to team members
- transmitting knowledge and skills to others.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- communication techniques
- constructive feedback techniques
- interaction and implications of non-colocated and virtual teams
- jurisdictional policies and procedures related to human resources and communication processes
- mediation techniques
- roles and responsibilities of team members
- support services
- work health and safety (WHS) requirements.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

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Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, such as in situations that can affect safety or occur only rarely, assessment can occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>