



Australian Government

Assessment Requirements for POLGEN033 Deliver policing services

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- building positive relationships with members of communities
- engaging in formal and informal community engagement activities
- engaging with, actively listening and responding to, individuals and communities
- identifying and recognising the needs and expectations of individuals and communities
- identifying cultural diversity issues and challenges to contribute to solutions
- protecting information security
- providing advice regarding support services available to individuals and communities.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- anti-discrimination legislation
- capabilities, powers and authorities of services external to policing
- Commonwealth, state or territory legislation pertaining to discrimination
- dimensions of diversity both across and within communities
- duty of care
- human rights legislation
- impact of implicit bias on interactions with members of diverse communities
- jurisdictional codes of ethics and codes of conduct
- privacy issues.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- acceptable means of simulated assessment.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>