



Australian Government

POLGEN018 Manage persons in care or custody

Release: 1

POLGEN018 Manage persons in care or custody

Modification History

Release	Comments
1	This unit was released in POL Police Training Package release 1.0 and meets the Standards for Training Packages. This unit supersedes and is equivalent to PUAPOLGD007A Manage persons in care or custody. • Content and formatting updated to comply with new standards • Unit recoded POL • All Elements and PC rewritten with operational outcome of the unit maintained

Application

This unit describes the skills required to manage persons in care or custody, including assessing the needs of persons in care or custody, providing services and assistance, and processing individuals.

This unit applies to those working in a policing environment.

The skills and knowledge described in this unit must be applied within the current legislative, regulatory and policy environment in which they are carried out. Current organisational policies and procedures must be consulted and adhered to, particularly those related to work health and safety (WHS), mental health legislation, custody processes and duty of care obligations.

Those undertaking this unit would generally independently and under mostly indirect supervision. They would perform complex tasks and be required to evaluate and access support from established sources and would show adaptability across a broad range of familiar and/or unpredictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

General

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.
1. Determine assistance required by persons	1.1 Conduct initial assessment to determine whether a care or custody situation exists. 1.2 Assess care or custody situation to determine extent, type and nature of assistance required.
2. Manage persons in care	2.1 Assess persons in care to identify potential risks and requirements. 2.2 Develop care plan in accordance with identified risks and requirements. 2.3 Provide assistance to persons according to care plans. 2.4 Monitor situation to adjust care plan as required. 2.5 Assess risk continually to ensure the security of persons in care. 2.6 Review care plans to support duty of care obligations. 2.7 Communicate information to stakeholders while in care/custody and during handover.
3. Process persons in custody	3.1 Determine custody status of persons to initiate processing. 3.2 Assess special needs of persons in custody to inform processing. 3.3 Assess risk continually to support the security of persons in custody.
4. Provide services to persons in care or custody	4.1 Identify services and resources required to provide support to persons in care/custody in order to develop a care plan, taking into account constraints. 4.2 Identify handover requirements for planning and implementing purposes. 4.3 Document services provided to persons in care/custody for record keeping purposes.

Foundation Skills

The foundation skills demands of this unit have been mapped for alignment with the Australian Core Skills Framework (ACSF). The following tables outline the performance levels indicated for successful attainment of the unit.

ACSF levels indicative of performance:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Learning					Reading					Writing					Oral communication					Numeracy NA				

Performance variables:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Support					Context					Text complexity					Task complexity				

Further information on ACSF and the foundation skills underpinning this unit can be found in the Foundation Skills Guide on the GSA website.

Unit Mapping Information

This unit supersedes and is equivalent to PUAPOLGD007A Manage persons in care or custody.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

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Assessment Requirements for POLGEN018 Manage persons in care or custody

Modification History

Release	Comments
1	These Assessment Requirements were released in POL Police Training Package release 1.0 and meet the Standards for Training Packages. • Assessment Requirements created

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- identifying extent, type and nature of assistance required by persons in care or custody
- demonstrating situational awareness to identify safety risks to self, colleagues and public
- identifying services and resources, both internal and external, required to manage persons in care and custody
- delivering assistance to persons in care or custody, according to care plan and duty of care obligations
- planning handover requirements for individuals
- communicating verbally and in writing with internal and external stakeholders for both the delivery of services and handovers

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- duty of care responsibilities and custodial practices
- capabilities, powers and authorities of services external to policing
- laws, policies and procedures pertaining to providing for, processing and escorting persons in care or custody
- bail processes
- police cell routines, procedures and security arrangements

Assessment Conditions

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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