



Australian Government

POLCOV047 Liaise with clients and stakeholders for intelligence purposes

Release: 1

POLCOV047 Liaise with clients and stakeholders for intelligence purposes

Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package.

Application

This unit describes the skills required to liaise with clients and stakeholders to facilitate information and intelligence exchanges within the intelligence process of a policing context. It includes establishing networks and relationships and communicating and interacting with other clients and stakeholders.

This unit applies to those working as intelligence practitioners as part of developing strategic partnerships to support the intelligence process of policing.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those related to information security, privacy, and codes of conduct.

Those undertaking this unit would be expected to work both autonomously and within teams as required. They would be required to apply critical thinking and analysis skills when liaising with stakeholders. They would demonstrate ethical and professional policing qualities, and show adaptability while performing complex tasks across a broad range of contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

Covert

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Establish networks and relationships

2 Communicate and interact with other stakeholders

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1** Develop networks to support collaboration between the intelligence community and other stakeholders
- 1.2** Engage in cross-jurisdictional, interagency and other stakeholder activities to support mutual cooperation
- 1.3** Consult with clients and stakeholders to support jurisdictional and intelligence objectives
- 2.1** Provide information to clients and stakeholders to support collaboration
- 2.2** Communicate with external agencies in accordance with jurisdictional memoranda of understanding and agreements
- 2.3** Collaborate with clients and stakeholders to improve efficiency and effectiveness for policing and intelligence

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the POL Police Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to POLCOV006 Liaise with clients or stakeholders for intelligence purposes.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

Assessment Requirements for POLCOV047 Liaise with clients and stakeholders for intelligence purposes

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying critical thinking and analysis techniques
- communicating with clients and stakeholders
- disseminating and receiving information in accordance with information security principles
- identifying clients and stakeholders with mutual interests relevant to the intelligence process
- identifying opportunities for engagement with clients and stakeholders.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- capabilities, powers and authorities of services external to policing
- communication and networking techniques
- information sharing arrangements
- intelligence community and other clients and stakeholders
- jurisdictional policies and procedures related to information security and external engagement.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, such as in situations that can affect safety or occur only rarely, assessment can occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

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