



Australian Government

POLAUX028 Represent policing in community engagement activities

Release: 1

POLAUX028 Represent policing in community engagement activities

Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package release 7.0.

Application

This unit describes the skills and knowledge required to represent policing in community engagement activities, including developing networks and encouraging community participation.

This unit applies to those working as police liaison officers, operating within a policing environment.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to.

Those undertaking this unit would work autonomously or under supervision with responsibility for their own functions and outputs. They would undertake complex tasks within established parameters and would develop solutions in predictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

Auxiliary

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

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|---|--|
| 1 Present to community groups | 1.1 Seek approval from supervisors to present to community groups as a representative of the organisation |
| | 1.2 Collect information to facilitate community presentation |
| | 1.3 Develop presentation using available resources |
| | 1.4 Deliver presentation to community groups using appropriate language |
| | 1.5 Seek feedback from internal stakeholders on presentation for continuous improvement purposes |
| 2 Represent the police in the community | 2.1 Respond to community requests for information or participation |
| | 2.2 Explain and promote police activities to encourage community recognition and support |
| | 2.3 Refer non-routine requests for information through established and approved organisational channels |
| 3 Participate in community discussions and formal meetings | 3.1 Provide information to the community to assist in discussions and outcomes |
| | 3.2 Seek input from community members to encourage participation and progress outcomes |
| | 3.3 Determine a communication strategy through identification of meeting procedures, cultural protocols and community context |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Police Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to POLAUX009 Represent policing in community engagement activities.

Links

Companion Volume Implementation Guides can be found on VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

Assessment Requirements for POLAUX028 Represent policing in community engagement activities

Modification History

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- developing facilitation information and presentation support materials
- presenting information to community groups
- facilitating group discussion and participation.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- organisational code of conduct
- information security
- jurisdictional policies and procedures relating to engagement with external stakeholders
- available resources for use within presentations
- available support agencies
- communication pathways and processes
- organisational response options relevant to community needs
- effective presentation and engagement strategies
- presentation techniques and equipment
- communication and rapport building techniques.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, such

as in situations that can affect safety or occur only rarely, assessment can occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

Links

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