



Australian Government

Assessment Requirements for POLAUX020 Contribute to community engagement activities

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package release 7.0.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- displaying communication skills that adhere to cultural protocols for interaction
- engaging with a community activity
- obtaining information and providing advice to individuals and groups
- seeking assistance when necessary
- ensuring verbal and non-verbal communication is accurate and consistent.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- organisational code of conduct
- available services and support agencies
- communication processes including knowledge of the role of community leaders
- organisational response options suitable for identified community needs
- communication techniques and strategies, including non-verbal communication indicators
- community engagement opportunities.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, such as in situations that can affect safety or occur only rarely, assessment can occur in simulated

workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals.

Links

Companion Volume Implementation Guides can be found on VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>