



Australian Government

POLAUX013 Deliver services to local policing area

Release: 1

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Modification History

Release	Comments
1	This unit was released in POL Police Training Package release 1.0 and meets the Standards for Training Packages.

Application

This unit describes the skills required to apply local policing area knowledge, including gathering information, assessing the local policing context and engaging with communities.

This unit applies to those working as community policing staff, in metropolitan and/or remote areas.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those relating to work health and safety (WHS) and codes of conduct.

Those undertaking this unit would demonstrate autonomy, judgement and limited responsibility within established parameters. They would complete complex tasks in mostly familiar contexts, that can sometimes be unpredictable.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

Auxiliary

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.
1. Gather information	1.1 Collect information in an ethical and professional manner. 1.2 Consider credibility and potential bias of sources to inform use of information. 1.3 Communicate information to stakeholders to facilitate analysis.
2. Consider local	2.1 Assess persons or groups of interest to identify potential areas of

policing area	focus for policing responses. 2.2 Identify trends to determine potential impact on local policing area. 2.3 Access sources of information to inform policing responses. 2.4 Select policing response in accordance with jurisdictional strategies, objectives, initiatives and priorities.
3. Provide professional service	3.1 Identify individual/community profiles and points of diversity to inform policing services. 3.2 Identify police service options to meet individual/community requirements. 3.3 Establish parameters of own role and scope with community for transparency purposes. 3.4 Discuss police service options with members of the community. 3.5 Communicate with individuals/community regarding operational status and matters. 3.6 Seek feedback from community to continuously improve policing service delivery. 3.7 Identify external services available for referral purposes.

Foundation Skills

The foundation skills demands of this unit have been mapped for alignment with the Australian Core Skills Framework (ACSF). The following tables outline the performance levels indicated for successful attainment of the unit.

ACSF levels indicative of performance:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Learning					Reading					Writing					Oral communication					Numeracy				

Performance variables:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Support					Context					Text complexity					Task complexity				

Further information on ACSF and the foundation skills underpinning this unit can be found in the Foundation Skills Guide on the GSA website.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

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Assessment Requirements for POLAUX013 Deliver services to local policing area

Modification History

Release	Comments
1	These Assessment Requirements were released in POL Police Training Package release 1.0 and meet the Standards for Training Packages. • Assessment Requirements created drawing upon specified assessment information from superseded unit

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- undertaking consultations with members of community
- managing own time and prioritising tasks
- identifying and recognising the needs and expectations of individuals and community
- identifying cultural diversity issues and challenges
- providing advice regarding support services available to individuals and community
- identifying trends to determine potential impact on local policing area including:
 - crime trends
 - social problems
 - high risk behaviour

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- jurisdictional policies and procedures relating to exhibit management, including packaging and storage
- jurisdictional policies and procedures relating to information management systems, including collection, storage and release of information
- community context and associated characteristics

Assessment Conditions

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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