



Australian Government

MSTTF3001 Identify client and site requirements for installation of fabricated textile products

Release: 1

MSTTF3001 Identify client and site requirements for installation of fabricated textile products

Modification History

Release 1. Supersedes and is equivalent to LMTTF3001A Identify client requirements (on site)

Application

This unit of competency covers the skills and knowledge required to establish and document client and site requirements for the installation of fabricated textile products.

The unit includes identifying client requirements and WHS and environmental issues from site inspection, using discretion, initiative and judgement on the job. Work may be conducted in a variety of environments, such as large to small scale enterprises, including indoor or outdoor operations.

All elements of this unit of competency are performed under the general guidance and review of a supervisor.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Textile fabrication

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

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|--|------------|---|
| 1 Prepare to identify client's requirements on site | 1.1 | Prepare inspection tools and equipment and arrange for visit on site |
| | 1.2 | Establish contact and apply communication skills to develop rapport with the client |
| | 1.3 | Provide personal identification and confirm purpose of |

		visit
		1.4 Explain process for determining client's needs
		1.5 Obtain permission to inspect location, take measurements and gather relevant information
2	Obtain detailed information from client	2.1 Use appropriate questioning techniques to identify client requirements and gather detailed information
		2.2 Present preliminary product information and discuss options with client
		2.3 Document client requirements
3	Conduct site inspection	3.1 Arrange and adapt to work area, so that inspection can be conducted safely and efficiently
		3.2 Select ladders, steps or bosun's chair, as appropriate, to inspect site and take measurements, and use in accordance with work health and safety (WHS) practices
		3.3 Secure and adequately support ladder or other device
		3.4 Erect appropriate barriers and signs when operator is overhead
		3.5 Seek assistance, as necessary, when working above ground or deck
		3.6 Identify safe anchor points for products or other relevant architectural or marine structural equipment
		3.7 Take measurements and note special features likely to affect installation of products or their performance in service
		3.8 Take account of labour rates and costs of materials and equipment to estimate costs, and record results of inspection
4	Conclude inspection on site	4.1 Replace items shifted or removed during the information gathering process

4.2 Return client equipment used in the inspection process

4.3 Notify client when operator is leaving the site

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

Workplace procedures include one or more of the following:

- requirements prescribed by legislation, awards, agreements and conditions of employment
- standard operating procedures (SOPs)
- work instructions
- oral, written and visual communication
- quality practices, including responsibility for maintenance of own work quality and contribution to quality improvement of team or section output
- housekeeping
- tasks related to environmental protection, waste disposal, pollution control and recycling
- WHS practices

Australian Standards include:

- the relevant industry or Australian Standards that are current at the time this unit is being undertaken

Client's requirements include one or more of the following:

- types of materials
- types of products and equipment
- operating principles and mechanisms
- costs
- timelines
- colours
- size, dimensions and shape
- delivery and installation dates

- installation procedure to be followed
- crowd barriers or fencing

WHS practices include one or more of the following:

WHS practices include hazard identification and control, risk assessment and implementation of risk reduction measures specific to the tasks described by this unit, and include one or more of the following:

- manual handling techniques
- SOPs
- personal protective equipment (PPE)
- safe materials handling
- taking of rest breaks
- ergonomic arrangement of workplaces
- following marked walkways
- safe storage of equipment
- housekeeping
- reporting accidents and incidents
- additional licensing or permits
- environmental practices

Unit Mapping Information

Release 1. Supersedes and is equivalent to LMTTF3001A Identify client requirements (on site)

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>