



Australian Government

Assessment Requirements for MSTML4008 Undertake couture millinery

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to LMTML4008A Undertake couture millinery

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria on at least two occasions and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- accurately identifying client needs, expectations and desired outcome
- providing high-level and relevant millinery advice
- using millinery props, models and sketches to establish client needs
- using effective and professional interpersonal skills to establish relationship with the client and provide high-level, individualised customer service
- demonstrating discretion, judgement and problem-solving skills in the establishment and delivery of millinery orders
- effectively negotiating order details and price with the client for couture millinery on at least two (2) occasions
- conducting millinery fitting and identify required adjustments
- finishing headwear according to workplace standards and client requirements and presenting to client on at least two (2) occasions
- presenting completed item to the client
- applying workplace procedures
- recording client details and maintaining records according to workplace procedures.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- pricing millinery items
- appropriate millinery materials
- millinery styles
- body language
- customer focused communication to meet client expectation and satisfaction
- documentation
- sketching techniques to portray images to clients
- millinery patternmaking for one-off items
- finishing techniques:

- brushing
- steaming
- pressing
- attaching elastic
- labelling
- adjusting the positioning of trims
- documentation and record keeping according to workplace procedures records.

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
 - have vocational competency in couture millinery, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>