



**Australian Government**

# **MSTGN5015 Work with local and international TCF supply chains**

**Release: 1**

# MSTGN5015 Work with local and international TCF supply chains

## Modification History

Release 1. Unit code, Title and Application changed. Unit broadened to include the requirement for working with both local and international supply chains. Supersedes and is not equivalent to MSTGN5011 Work with international TCF supply chains.

## Application

This unit of competency describes the skills and knowledge required to work with both local international textiles, clothing and footwear (TCF) supply chains to support the efficiency and quality of production operations. It includes a focus on the investigation and analysis of diverse information needed for effective supply chain management and the establishment and monitoring of supply chain relationships.

The unit applies to individuals who use initiative and judgement to analyse and plan supply chain partnerships.

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

## Competency Field

Generic

## Elements and Performance Criteria

| Elements                                  | Performance Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 1. Prepare to work with supply chains     | <p>1.1 Determine job requirements from contracts, orders, specifications, job sheets and work instructions</p> <p>1.2 Identify members in supply chain for products and services relating to job requirements within own area of responsibility</p> <p>1.3 Determine value added by each supplier</p> <p>1.4 Identify supplier characteristics and practices, and any acute, chronic, unethical or unsustainable issues affecting suppliers</p> <p>1.5 Identify relevant regulations, accreditations and local conditions that impact supply chain operations</p> <p>1.6 Access and assess information on industry markets and conditions and identify transportation and shipping practices</p> |

| Elements                                                                          | Performance Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Elements describe the essential outcomes.                                         | Performance criteria describe the performance needed to demonstrate achievement of the element.                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 2. Confirm relationships with suppliers and customers                             | 2.1 Assess and use supply chain information as the basis for business relationships<br>2.2 Review past relations with suppliers and customers to identify relationship history<br>2.3 Confirm specifications for contracts<br>2.4 Identify quality assurance processes and confirm communication channels<br>2.5 Establish and maintain ongoing communication to foster positive commercial relations<br>2.6 Adhere to identified regulations in dealing with suppliers and customers                                                                                        |
| 3. Set up process for supply operations                                           | 3.1 Document supply operation process that responds to production requirements<br>3.2 Determine parameters for quality delivery based on production requirements<br>3.3 Formalise and document contract with supplier                                                                                                                                                                                                                                                                                                                                                        |
| 4. Monitor supply operations                                                      | 4.1 Check compliance of supplier or customer with specified contractual requirements<br>4.2 Communicate and monitor required quality standards<br>4.3 Identify, report and record non-compliance and investigate to determine causes<br>4.4 Seek feedback from supplier contact                                                                                                                                                                                                                                                                                              |
| 5. Contribute to implementing and recording improvements to production operations | 5.1 Review outcomes of monitoring and feedback<br>5.2 Identify opportunities for corrective and preventative action to improve commercial relationship with supplier or customer<br>5.3 Recommend and activate corrective and preventative actions to improve production operations<br>5.4 Communicate changes to required personnel in a logical and clear manner<br>5.5 Monitor changes to confirm that production quality and efficiency improve<br>5.6 Maintain and monitor production and supply documentation, and prepare reports according to workplace requirements |

## Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria of this unit of competency.

- Reading skills to:
  - interpret import and export regulations and supply documentation
  - check contractual requirements
- Oral communication skills to establish networks, negotiate agreements, and resolve conflicts
- Initiative and enterprise skills to identify new opportunities, and investigate options
- Problem-solving skills to rectify misunderstandings and issues with non-compliance
- Technology skills to set up and maintain supplier information.

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

## Unit Mapping Information

No equivalent unit.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

# Assessment Requirements for MSTGN5015 Work with local and international TCF supply chains

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## Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- investigate and work with supply chains to support the production of at least three individual products or one small range of products
  - investigate, interpret, record and use information about the supply chain characteristics and operations of:
    - at least two international suppliers or customers
    - at least two local suppliers or customers
  - assess information and select one local or international textiles, clothing and footwear (TCF) supply chain partner based on production requirements
  - follow processes to establish and monitor relationship with selected supply chain partner.

## Knowledge Evidence

- product market and trends relevant to work role
- types of information for consideration in supply chain arrangements, including:
  - regulations and accreditations for TCF goods and services
  - ethical sourcing requirements
  - pricing structures
  - import and export factors
  - production times
  - quality assurance factors
  - production and marketing arrangements
  - transportation and shipping
- production control and efficiency processes used in work role
- product and process specifications used in work role
- practices and procedures for local and international supply arrangements relevant to work role
- communication and negotiation techniques to support effective international and domestic supply arrangements
- workplace recording and reporting requirements.

## Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
  - • information technology for research and communication.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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