



Australian Government

MSTGN5010 Coordinate quality assurance for TCF products and services

Release: 1

MSTGN5010 Coordinate quality assurance for TCF products and services

Modification History

Release 1. Supersedes and is equivalent to MSTGN5002 Coordinate quality assurance for TCF products and services.

Unit code changed. Range of conditions removed. Element removed. Foundation skills information added. Assessment requirements amended. Equivalent outcome.

Application

This unit of competency describes the skills and knowledge required to coordinate quality assurance of textiles, clothing and footwear (TCF) products and services to ensure they meet quality standards.

The unit applies to all sectors of the TCF industry. 'Supplier' in this unit may refer to a supplier to the workplace, or where the workplace is the supplier. Work may be conducted in small to large scale workplaces and may involve individual and team activities.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

N/A

Unit Sector

Generic

Elements and Performance Criteria

Elements	Performance Criteria	
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.	
1. Review own or supplier quality assurance process	1.1	Determine job requirements from contracts, orders, specifications, job sheets and work instructions
	1.2	Assess and evaluate own or supplier capability and quality system relating to identified job requirements
	1.3	Evaluate processes for production and delivery of goods and services according to legal and ethical requirements

Elements	Performance Criteria	
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.	
	1.4	Make recommendations concerning supplier ability to comply with quality standards according to work health and safety (WHS) requirements, value for money, and where relevant, quality accreditation requirements
2. Establish quality assurance agreement with supplier or customer	2.1	Identify and document specifications of goods and services to be supplied
	2.2	Confirm precise quality requirements with supplier and customer
	2.3	Negotiate agreed quality assurance system and delivery dates
	2.4	Establish and agree on verification method and systems and procedures for dispute settlement
	2.5	Determine recording system for products and services that ensures traceability, where required
3. Check and record quality performance	3.1	Work with relevant personnel to establish procedures to check that materials and products conform to quality standards
	3.2	Coordinate checks of quality of materials, services and equipment delivered according to WHS requirements
	3.3	Initiate corrective action for non-conformance, to obtain and maintain established quality standards
	3.4	Maintain records of quality assurance process and prepare reports according to workplace procedures

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria of this unit of competency.

- Oral communication skills to manage expectations and conflict that may arise, and effectively resolve issues with non-conformance to quality standards
- Problem solving skills to challenge and test options to resolve problems with quality

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

Release 1. Supersedes and is equivalent to MSTGN5002 Coordinate quality assurance for TCF products and services.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

Assessment Requirements for MSTGN5010 Coordinate quality assurance for TCF products and services

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Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements, performance criteria of this unit, and:

- established quality assurance expectations for at least three products or a small range by:
 - documenting specifications of products to be supplied, and related services
 - confirming precise quality requirements with supplier or customer
 - negotiating agreed quality assurance system and delivery dates
 - liaised with suppliers and customers to negotiate agreement for all aspects of the quality process for at least three products or a small range, including establishing a dispute resolution process
- maintained records of quality assurance process for at least three products or a small range, and prepared records according to workplace procedures.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- legal, ethical and work health and safety requirements specific to the work task
- regulatory and industry standards and codes of practice for textiles, clothing and footwear (TCF) products
- workplace quality policies and procedures used in TCF industry
- production processes, materials and products used in TCF industry
- characteristics of materials, products, services and equipment provided by external suppliers
- quality methodologies, their capabilities, limitations and applicability to TCF industry
- relevant measurement techniques and quality checking procedures used in TCF industry
- mechanisms for dispute resolution used in the workplace
- communication techniques to ensure quality in production
- workplace recording and reporting practices.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including industry and workplace standards for quality assurance
- modelling of industry operating conditions, including access to suppliers, contractors and production personnel.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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