



Australian Government

Assessment Requirements for MSTGN5010

Coordinate quality assurance for TCF products and services

Release: 1

Assessment Requirements for MSTGN5010 Coordinate quality assurance for TCF products and services

Modification History

Release 1. Supersedes and is equivalent to MSTGN5002 Coordinate quality assurance for TCF products and services.

Unit code changed. Range of conditions removed. Element removed. Foundation skills information added. Assessment requirements amended. Equivalent outcome.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements, performance criteria of this unit, and:

- established quality assurance expectations for at least three products or a small range by:
 - documenting specifications of products to be supplied, and related services
 - confirming precise quality requirements with supplier or customer
 - negotiating agreed quality assurance system and delivery dates
 - liaised with suppliers and customers to negotiate agreement for all aspects of the quality process for at least three products or a small range, including establishing a dispute resolution process
- maintained records of quality assurance process for at least three products or a small range, and prepared records according to workplace procedures.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- legal, ethical and work health and safety requirements specific to the work task
- regulatory and industry standards and codes of practice for textiles, clothing and footwear (TCF) products
- workplace quality policies and procedures used in TCF industry
- production processes, materials and products used in TCF industry
- characteristics of materials, products, services and equipment provided by external suppliers
- quality methodologies, their capabilities, limitations and applicability to TCF industry
- relevant measurement techniques and quality checking procedures used in TCF industry
- mechanisms for dispute resolution used in the workplace
- communication techniques to ensure quality in production
- workplace recording and reporting practices.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including industry and workplace standards for quality assurance
- modelling of industry operating conditions, including access to suppliers, contractors and production personnel.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>