



Australian Government

MSTGN5003 Work with international TCF supply chains

Release: 1

MSTGN5003 Work with international TCF supply chains

Modification History

Release 1. Supersedes and is equivalent to LMTGN5003B Work with international textiles, clothing and footwear supply chains

Application

This unit of competency covers the skills and knowledge required to work with international textiles, clothing and footwear (TCF) supply chains.

The unit of competency applies to working with international suppliers and customers of goods and services, according to established contractual agreements. Work involves the application of initiative and judgement, and sensitivity to cultural or language differences.

This unit of competency is applicable to all sectors of the TCF industry.

Working with international suppliers and customers includes implementing import and export practices, building commercial relationships, and working effectively with local customs, communications and industry work practices.

Work may be conducted in small to large scale enterprises and may involve individual and team activities.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Generic

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1	Determine job requirements	1.1	Follow standard operating procedures (SOPs)
		1.2	Comply with work health and safety (WHS) requirements at all times

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| | | 1.3 | Use appropriate personal protective equipment (PPE) in accordance with SOPs |
| | | 1.4 | Identify job requirements from specifications, drawings, job sheets or work instructions |
| 2 | Prepare to work with international supply chain | 2.1 | Identify members in the international supply chain for products or services within area of responsibility |
| | | 2.2 | Determine value added by each supplier |
| | | 2.3 | Identify supplier characteristics and practices, and any acute or chronic issues affecting suppliers |
| | | 2.4 | Identify import and export regulations and practices of relevant country |
| | | 2.5 | Research local customs and workplace practices and identify relevant factors affecting supply chain operations |
| | | 2.6 | Access and assess information on local industry markets and conditions and identify transportation and shipping practices |
| 3 | Confirm relationships with international suppliers or customers | 3.1 | Review past relations with suppliers or customers to identify relationship history |
| | | 3.2 | Confirm specifications for international contracts |
| | | 3.3 | Identify quality assurance processes and confirm communication channels |
| | | 3.4 | Establish and maintain ongoing communication to foster positive commercial relations |
| | | 3.5 | Identify and adhere to relevant Australian and international export and import regulations |
| 4 | Monitor international supply operations | 4.1 | Check compliance of international suppliers or customers with specified contractual requirements |
| | | 4.2 | Communicate and monitor required quality standards |

		4.3	Identify, report and record non-compliance and investigate to determine causes
		4.4	Seek feedback from overseas contact
5	Contribute to implementing and recording improvements to global production operations	5.1	Review outcomes of monitoring and feedback
		5.2	Identify opportunities for corrective or preventative action to improve commercial relationship with international suppliers or customers
		5.3	Recommend and activate corrective or preventative action, where appropriate.
		5.4	Communicate changes to relevant personnel in a logical and easily understood manner
		5.5	Monitor changes to confirm production efficiency improves
		5.6	Maintain international production and supply documentation, monitor records and prepare reports, where necessary

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

Workplace procedures include one or more of the following:

- requirements prescribed by legislation, awards, agreements and conditions of employment
- SOPs
- work instructions
- oral, written and visual communication
- quality practices, including responsibility for

	• maintenance of own work quality and contribution to quality improvement of team or section output • housekeeping • tasks related to environmental protection, waste disposal, pollution control and recycling • WHS practices
Australian Standards include:	• the relevant industry or Australian Standards that are current at the time this unit is being undertaken
Specifications include, but are not limited to, the following:	Contractual requirements in relation to: • delivery dates • costs and procedures for variations to costs • amount and type of product to be delivered • quality of product to be supplied • transportation details • regulations to be adhered to • dispute mechanisms
Value added includes, but is not limited to, one or more of the following:	• contribution to the customer • additional benefits and features compared with other suppliers • technical benefits and features • location benefits and features • aesthetic benefits and features • information benefits and features
Issues affecting suppliers include, but are not limited to, one or more of the following:	• labour force • delivery and distribution • resource availability • expertise • technology • communication • WHS • quality • documentation • reliability • environment • trade agreements

- political situation or sensitivities

Unit Mapping Information

Release 1. Supersedes and is equivalent to LMTGN5003B Work with international textiles, clothing and footwear supply chains

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

Assessment Requirements for MSTGN5003 Work with international TCF supply chains

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards, and relevant Australian and international export and import regulations
- detailing a range of members in the international supply chain able to provide the required products or services for at least three (3) products or a small range within area of responsibility
- investigating, interpreting, recording and using data about international supply chain characteristics and operations, supplier characteristics and practices, import and export regulations, local customs and workplace practices of at least two (2) relevant countries
- identifying any acute or chronic issues affecting suppliers
- establishing and maintaining ongoing communication with international supply chains to foster positive commercial relations with international supply chains to establish specifications and monitor product quality
- checking compliance against specified requirements, identifying whether production meets workplace standards and dealing with non-compliance according to specifications
- identifying opportunities for corrective or preventative action to improve commercial relationship with international suppliers or customers
- maintaining international production and supply documentation, monitoring records and preparing reports, where necessary.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- production control and efficiency processes
- product and process specifications
- practices and procedures for international supply arrangements
- quality assurance processes
- production processes

- international regulations, pricing structures, import and export factors, production times, quality assurance factors, and production and marketing arrangements
- communication and negotiation skills to deal with international and domestic supply arrangements
- quality standards and practices
- workplace procedures
- recording and reporting practices.

Assessment Conditions

- Assessors must:
- satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
- have vocational competency in working with international textiles, clothing and footwear supply chains, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.
- The unit is applicable to all TCF sectors and assessment must ensure it is delivered to suit the industry it is being applied to.

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