



Australian Government

Assessment Requirements for MSTGN5002 Coordinate quality assurance for TCF products and services

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to LMTGN5002B Coordinate quality assurance for textiles clothing and footwear products and services

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards
- establishing quality assurance expectations for at least three (3) products or a small range by documenting specifications of goods and services to be supplied, confirming precise quality requirements with supplier or customer, and negotiating agreed quality assurance system and delivery dates
- liaising with suppliers and customers to negotiate agreement for all aspects of the quality process, including dispute resolution processes, for at least three (3) products or a small range
- documenting all quality assurance agreements, specifications, standards and service requirements
- coordinating quality assurance process, measurements and visual inspections of materials, component parts and final products to check products or services conform to specifications and quality standards
- taking required action to address any breaches of quality assurance agreements
- maintaining records of quality assurance process for at least three (3) products or a small range, and preparing reports according to workplace procedures.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- quality standards, codes of practice, policies and procedures
- production processes, materials and products
- characteristics of materials, products services and equipment provided by external suppliers
- appropriate quality methodologies, their capabilities, limitations and applicability
- relevant measurement techniques and quality checking procedures
- mechanism for dispute resolution and effective communication skills
- workplace procedures
- recording and reporting practices.

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
 - have vocational competency in coordinating quality assurance for textiles clothing and footwear products and services, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.
- The unit is applicable to all TCF sectors and assessment must ensure it is delivered to suit the industry it is being applied to.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>