



Australian Government

MSTGN4023 Interact and network with TCF industry participants

Release: 1

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Modification History

Release 1. Unit Code, Title and Application changed. Title changed to broaden content from fashion. Elements and Performance Criteria reworded. Foundation Skills field populated. Range of Conditions removed with some content moved to Knowledge Evidence. Assessment Requirements clarified with generic foundation skills statements moved to appropriate section and duplication with Performance Criteria removed. Supersedes and is not equivalent to MSTFD4006 Interact and network with fashion industry participants.

Application

This unit describes the skills and knowledge required to use industry-appropriate communication and relationship building techniques to maintain effective industry networks and to support effective design and production processes.

This unit applies to individuals who engage with those external to their own workplace along the supply chain in the textiles, clothing and footwear industries (TCF).

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

Competency Field

Generic

Elements and Performance Criteria

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Prepare to interact with industry participants	1.1 Identify roles of different industry participants and industry communication channels and tools that are appropriate 1.2 Identify the information needs of industry participants for design, procurement, production and marketing processes 1.3 Identify communication protocols, workplace practices and quality standards of different industry participants
2. Communicate with others about design and production requirements	2.1 Use industry appropriate language and terminology to interact and communicate with industry colleagues about design and production requirements 2.2 Identify objectives and processes for communication and select

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
	communication channels and tools that are fit for purpose 2.3 Share information that is appropriate to information needs of different industry participants in terms of content, scope, depth and format 2.4 Seek and respond to feedback about own communication and incorporate feedback into future communication 2.5 Seek assistance from appropriate personnel with relevant expertise to deal with any communication difficulties or barriers 2.6 Document information and outcomes of communication, and maintain records in accordance with workplace practices
3. Develop and maintain industry networks	3.1 Identify scope and role of different industry participants relevant to own area of work 3.2 Identify and use opportunities to develop and maintain cooperative working relationships with relevant industry participants 3.3 Gather and store up-to-date information about key industry participants to maintain business intelligence and sustain networks

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

- Reading skills to interpret diverse types of TCF industry information
- Oral communication skills to build relationships and engage with others about practical and conceptual matters.

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

Assessment Requirements for MSTGN4023 Interact and network with TCF industry participants

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Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- interact with textiles, clothing and footwear (TCF) industry colleagues:
 - use at least three different communication channels or tools
 - communicate with others about at least three different design or production issues
 - establish and maintain up-to-date information about at least 10 key different industry participants.
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Knowledge Evidence

There must be evidence the candidate has knowledge of:

- roles of different TCF industry participants and their associated networks
- differing information needs of different industry participants for design, procurement, production and marketing processes
- industry terminology and typical internal and external communication protocols
- TCF industry communication channels and tools and their suitability to different communication needs, including:
 - visual communication
 - samples
 - specifications
 - written descriptions and rationale
 - multimedia forms
 - meetings
 - displays, demonstrations and events
 - social media
- communication strategies, including:
 - effective verbal and non-verbal communication, including active listening

- recognising and adapting to cultural differences
- negotiation and conflict resolution skills
- documentation and record keeping requirements.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - design and production information to be communicated
 - information technology for communication.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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