



Australian Government

Assessment Requirements for MSTGN2004

Work in a team environment

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to LMTGN2004B Work in a team environment

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- operating in a team to complete workplace activities
- identifying, planning, clarifying and checking work team activities
- conveying information in written or oral form according to procedures
- working effectively with others to respond to routine problems
- selecting and using appropriate workplace language and interpersonal skills to support effective teamwork
- demonstrating teamwork within and between work teams to respond to routine problems and benefit workplace outcomes
- applying workplace procedures.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- operation of work systems, equipment and management, site and organisational operating procedures
- impact of job on workplace and team and individual performance
- ways to provide support to other team members
- ways to modify activities depending on team requirements and workplace contexts
- appropriate communications, consistent with the culture of the workplace
- ways to handle performance issues
- quality standards and practices
- workplace procedures
- recording and reporting practices.

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator

- have vocational competency in working in a team environment, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.
- The unit is applicable to all TCF sectors and assessment must ensure it is delivered to suit the industry it is being applied to.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>