



Australian Government

MSTFR3006 Undertake specialised footwear repair techniques

Release: 1

MSTFR3006 Undertake specialised footwear repair techniques

Modification History

Release 1. Supersedes and is equivalent to LMTR3006A Undertake specialised footwear repair techniques

Application

This unit of competency covers the skills and knowledge required to undertake repair of footwear requiring specialised repair techniques.

This unit of competency applies to regeneration of vintage shoes, repair of stiletto or tap shoes, stretching of shoes, or repair of shoes made from expensive or purpose-built designs or materials.

Work requires individuals to demonstrate discretion, judgement and problem solving skills in the repair of footwear.

Work may be conducted in small to large scale enterprises and may involve individual and team activities. Work is performed within defined procedures under direct supervision.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Footwear repair

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Determine job requirements

- | | |
|-----|---|
| 1.1 | Follow standard operating procedures (SOPs) |
| 1.2 | Comply with work health and safety (WHS) requirements at all times |
| 1.3 | Use appropriate personal protective equipment (PPE) in accordance with SOPs |

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| | | 1.4 | Identify job requirements from specifications, drawings, job sheets or work instructions |
| 2 | Prepare to undertake specialised footwear repair | 2.1 | Examine footwear to assess repair requirements |
| | | 2.2 | Identify client priorities, preferences, budget and timelines |
| | | 2.3 | Confirm procedure for repair with client and calculate initial pricing |
| | | 2.4 | Obtain client agreement to proceed with service and document requirements |
| | | 2.5 | Identify special care and repair requirements of footwear materials and design features, and select specialised repair techniques |
| | | 2.6 | Prepare work area, materials and equipment and identify any additional skill needs required to undertake specialised repair |
| 3 | Repair footwear | 3.1 | Repair footwear using specialised repair techniques and workplace procedures |
| | | 3.2 | Check footwear to ensure repair meets quality standards |
| | | 3.3 | Manage actual costs against initial pricing |
| 4 | Finish repair and present to client | 4.1 | Finish footwear according to repair requirements |
| | | 4.2 | Polish or clean footwear, as necessary, and present to client |
| | | 4.3 | Apply interpersonal skills to conduct final inspection to ensure completed work meets client needs and expectations, and workplace quality standards |

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

Workplace procedures include one or more of the following:

- requirements prescribed by legislation, awards, agreements and conditions of employment
- SOPs
- work instructions
- oral, written and visual communication
- quality practices, including responsibility for maintenance of own work quality and contribution to quality improvement of team or section output
- housekeeping
- tasks related to environmental protection, waste disposal, pollution control and recycling
- WHS practices

Australian Standards include:

- the relevant industry or Australian Standards that are current at the time this unit is being undertaken

Specialised repair includes one or more of the following:

- rejuvenation or repair of vintage shoes
- repair of shoes with uncommon or expensive fabrics or materials
- repair of specialised footwear, such as shoes with special design features (e.g. stilettos)
- repair of shoes that are purpose built (e.g. for fire protection, tap or dance shoes)
- stretching of shoes

Footwear materials include two or more of the following:

- leather, such as:
 - calf
 - cow hide
 - kid

- goat
- buffalo
- kangaroo
- reptile
- sheep
- ostrich
- emu
- pig
- adhesives and chemicals, such as:
 - polyurethane adhesives
 - rubber cement
 - methyl ethyl ketone
 - halogenation solvent
 - dichloromethane
 - petrol
 - methylated spirits
 - solvent-based spray finishes
 - solvent-based emulsions
- fabrics, such as:
 - satin
 - silk
 - taffeta
 - rubber
 - cork
 - metal
 - thermo plastic rubber (TPR)

Unit Mapping Information

Release 1. Supersedes and is equivalent to LMTR3006A Undertake specialised footwear repair techniques

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

Assessment Requirements for MSTFR3006 Undertake specialised footwear repair techniques

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards
- interpreting repair requirements
- confirming repair procedures and costs with client
- identifying special care and repair requirements of footwear materials and design features, and selecting specialised repair techniques
- repairing footwear using specialised techniques on at least three (3) different specialised footwear items
- finishing footwear according to repair requirements and polishing or cleaning footwear, as necessary, and present to client
- applying interpersonal skills to conduct final inspection and to present completed item to client, to ensure completed work meets client needs and expectations, and workplace quality standards.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- industry and product processes and equipment for specialised repair techniques
- a range of footwear materials, including their response to repair techniques
- features of specialised footwear and footwear designs
- footwear materials
- quality practices
- workplace procedures
- recording and reporting practices

Assessment Conditions

- Assessors must:

- satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
- have vocational competency in undertaking specialised footwear repair, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

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