



Australian Government

MSTDC2012 Identify pre-spotting requirements

Release: 1

MSTDC2012 Identify pre-spotting requirements

Modification History

Release 1. Supersedes and is equivalent to MSTDC2003 Identify pre- and post-spotting requirements.

Application

This unit of competency describes the skills and knowledge required to recognise and identify types of soils and stains and other marks on textiles or garments, and determine and document spotting treatment requirements. It may apply to dry cleaning, laundering or wet cleaning. This unit does not cover skills required for implementing spotting procedures.

Work may be conducted in small to large scale enterprises and may involve individual and team activities. Work is performed within defined procedures under direct supervision.

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

Pre-requisite Unit

Nil

Competency Field

Dry cleaning and laundry operations

Elements and Performance Criteria

Elements <i>Elements describe the essential outcomes.</i>	Performance Criteria <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine spotting requirements	1.1 Determine job and safe work requirements from work information 1.2 Follow required steps to identify the type of soil or stain or mark 1.3 Identify fibre and fabric characteristics and type of stain 1.4 Read and interpret relevant workplace information, procedures and instructions for removing stains and marks 1.5 Determine spotting agents and procedures that are appropriate to the stain, fibre and fabric, and dye and colour characteristics
2. Communicate spotting requirements	2.1 Document spotting requirements and communicate to customer or work personnel 2.2 Accurately label article and forward for spotting treatment to

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	relevant area

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

- Oral communication skills to effectively explain the required spot cleaning process to customers.

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

Release 1. Supersedes and is equivalent to MSTDC2003 Identify pre- and post-spotting requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>

Assessment Requirements for MSTDC2012 Identify pre-spotting requirements

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Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- identified at least 5 different kinds of soils or stains and marks on a variety of common fabrics, garments or textiles and the appropriate removal procedures to suit the stain, fibre and fabric, and dye and colour characteristics
- maintained quality requirements for each stage of the process
- communicated spotting requirements to customer
- documented spotting requirements for work personnel.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- Australian Standards, industry regulations and codes of practice that govern the control of chemicals in the workplace, including:
 - *Managing risks of hazardous chemicals in the workplace: Code of Practice*, Safe Work Australia
 - *Managing risks of exposure to solvents in the workplace, Information sheet*, Safe Work Australia
 - Dry Cleaning Institute of Australia (DIA) information resources
- characteristics of fibres, fabrics, dyes or colours and the effects of the spotting procedure
- stain identification procedures and steps to recognise typical stains, including:
 - albumin stains
 - dye stains
 - make up
 - mustard
 - nail polish
 - organic or non-organic stains
 - paints, inks
 - protein stains
 - tannin stains

- vegetable adhesives
- wine
- types of special spotting agents:
 - brushing agents
 - glue, adhesive and lacquer remover.
 - ink removers
 - paint removers
 - paint, oil and grease (POG) remover
 - pre spotting agents
 - protein removers
 - rust removers
 - tannin removers
- processes for communicating spotting treatment requirements.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - a dry cleaning environment set up with chemicals and solvents for spot cleaning, and related safety materials including standard operating procedures (SOPs)
 - articles that require spot cleaning, made of a variety of fabrics with different types of stains or marks.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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