



Australian Government

Assessment Requirements for MSTCL3014 Interact and communicate with garment production personnel

Release: 1

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Modification History

Supersedes and is equivalent to LMTCL3014B Interact and communicate with garment production personnel

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards
- using appropriate industry terminology and language
- interacting with production personnel to achieve agreed outcomes
- applying an understanding of the objectives of effective communication on production, and roles and information needs of different production personnel on at least two (2) occasions
- using different communication tools and channels as appropriate
- seeking and responding to appropriate feedback to ensure communication in relaying production concepts and requirements is effective
- seeking assistance from appropriate personnel to resolve any difficulties that arise in communication
- documenting outcomes of communication and information received according to workplace procedures, and maintaining records.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- workplace communication practices and quality standards
- benefits of effective communication
- accepted ways of communicating information in the workplace
- roles of different production personnel
- ways to effectively manage information
- uses of a variety of communication tools
- quality standards and practices
- workplace procedures
- recording and reporting practices.

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
 - have vocational competency in interacting and communicating with garment production personnel, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>