



Australian Government

Assessment Requirements for MSS408015 Develop the competitive systems and practices approach

Release: 1

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Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Workplace outcome changed. Supersedes and is not equivalent to MSS408001 Develop the competitive systems and practices approach and MSS408002 Audit the use of competitive tools and MSS407018 Review operations practice tools and techniques.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- negotiate and oversee implementation of at least one modification to competitive systems and practices approach to improve alignment with organisation's strategy and/or value stream.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- advantages and limitations of competitive systems and practices and tools in relation to the organisation's strategic decisions
- qualitative and quantitative data and key performance indicators (KPIs) relevant to competitive systems and practices strategic decisions and organisation's future state
- underpinning values relevant to competitive systems and practices including at least 5 of:
 - respect for people
 - respect for process
 - empowered teams and devolved decision-making and/or strategy deployment
 - transparency and culture of learning
 - creation of value and customer perceived value
 - rapid cycle or iterative development
 - empirical development
 - go and see and/or go to the source decision-making
- leadership and management styles and/or techniques that support values relevant to competitive systems and practices
- consultation, influence, persuasion and negotiation methods
- techniques to facilitate communications and engagement across levels and areas of the organisation
- types of structural, personal, cultural barriers that may affect implementation of competitive systems and practices

- define, measure, analyse, improve and control (DMAIC) process as applied to competitive systems and practices and tools
- use of value stream maps and value stream concepts
- current state and future state maps
- methods for solving complex problems.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - value stream map
- modelling of industry operating conditions, including:
 - functioning competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>